

HOVIMA Santa María



ADDRESS: Avda. de España, 10
POSTCODE: 38660
AREA: Costa Adeje
REGION: Tenerife – SPAIN
TELEPHONE: +34 922 71 27 77
FAX: +34 922 71 26 04

CATEGORY: 3*
CHAIN: HOVIMA Hotels
SEASON: Open all year round
ACCOMMODATION TYPE: Leisure / Families / Young people
E-MAIL: info.santamaria@hovima.com
WEB: www.hovimasantamaria.com

LOCATION		
GPS	LAT: 28.081394	LONG: -16.732408

CONTACTS			
Position/Department	Name	Phone number	E-mail
Hotel Manager	Mariluz Fernández	+34 922 71 27 77	santamaria@hovima.com
Contracting – Sales Director	Bart Balduck	+34 922 78 82 54	dir.comercial@hovima.com
Reception Manager	Carmen Curbelo	+34 922 71 27 77	stjr@hovima.com
Reservations	Miguel Salazar	+34 922 79 76 61	arm@hovima.com
Invoicing	Javier Pérez	+34 922 79 01 28	invoice@hovima.com

FISCAL INFORMATION	
COMPANY	Santa María del Sur, S. A.
FISCAL ADDRESS	Edificio Santa María – Oficina Administración – Avda. España,10 // 38660 Adeje
CIF	A-38053773
BANK	CajaSiete
BANK ADDRESS	C/ Tagara, Residencial Las Torres Loc. 5 // 38670 Adeje
ACCOUNT Nº	3076 0600 58 2212442921
IBAN	ES95 3076 0600 58 2212442921
SWIFT	BCOEE SMM076
PAYMENT TERMS	30-day credit

PLACES OF INTEREST WITH APPROXIMATE DISTANCES

PLACE OF INTEREST	km / m	PLACE OF INTEREST	km / m
Reina Sofía Airport (TFS)	17 km	Banks	100 m
Los Rodeos Airport (TFN)	82 km	Supermarket	50 m
Resort Centre	1 km	Bars / Restaurants	50 m
Beach	300 m	X-Sur Multiscreen Cinema	1,5 km
Bus stop	700 m	Costa Adeje Golf (9 / 18 hole)	7,5 km
Costa Adeje bus station	1,4 km	Siam Park	2 km
Pharmacy	500 m	Adeje (Historic centre)	6,5 km
Hospiten Sur Clinic	3 km	Santa Cruz	78 km
Dentist	1 km	Loro Parque (Puerto de la Cruz)	67 km

HOTEL INFORMATION

Nº EDIFICIOS	2	Nº FLOORS	7	Nº LIFTS	4	Nº ROOMS	402
Nº BEDS	906	YEAR OF CONSTRUCTION	1986	LAST RENOVATION	2020	VOLTAGE	220V

DISTRIBUTION BY TYPES

	TOTAL
STUDIOS	193
1-BEDROOM APARTMENTS	138
2-BEDROOM APARTMENTS	69
3-BEDROOM APARTMENTS	2

RECEPTION SERVICE / CHECK-IN & CHECK-OUT

RECEPTION SERVICE	24 hours	CHECK-IN	14:00	CHECK-OUT	12:00
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HOTEL FACILITIES

	Extra Charge	Price		Extra Charge	Price
WI-FI ACCESS THROUGHOUT THE COMPLEX			LATE CHECK-OUT (on request and subject to availability)	X	30€
PUBLIC TOILETS			HAIRDRESSER	X	
DISABLED PUBLIC TOILETS			SHOPS	X	
DAYTIME ENTERTAINMENT			TV & READING ROOM		
EVENING ENTERTAINMENT			MEETING ROOM (with A/C) (size: 85 m2 / capacity: 55 people)	X	
CHILDREN'S ENTERTAINMENT / MINI CLUB (depending on hotel occupancy)			RESTAURANT BUFFET (with A/C)		
SATELLITE TV WITH INTERNATIONAL CHANNELS			POOL BAR / SNACK BAR		
LIFT			IRISH PUB "Flynn & Flanagan" (with A/C)	X	
FACILITIES FOR PEOPLE WITH LIMITED MOBILITY (RAMPS)			CHILL-OUT TERRACE		
LUGGAGE ROOM			GARDEN		
COTS (on request)			SUN TERRACE WITH PARASOLS AND SUNBEDS		
GARAGE	X	4€/day	** 2 ADULTS' POOLS - FRESH WATER		
ELECTRIC CAR CHARGER (incl. in the garage price)			** 1 CHILDREN'S POOL - FRESH WATER		
PARKING SPACES (subject to availability)			SUNBEDS AND PARASOLS AROUND THE POOL		
LAUNDRY (SELF-SERVICE)	X		BEACH/ POOL TOWELS	X	€15 deposit + €2 per wash
IRON & IRONING BOARD		€10 deposit	CAR / BICYCLE HIRE	X	
CARDS: VISA, MASTERCARD, MAESTRO			TICKET SALES FOR PARKS / SHOWS	X	
MEDICAL SERVICE (external service)	X				

**HEATED POOLS: all swimming pools are heated during the winter months (01/11/ - 30/04) // POOL HOURS 10:00 – 18:00

It is AGAINST THE LAW TO SMOKE anywhere indoors. Smoking is only allowed in the pool area!

SPORTS					
	Free	Extra charge		Free	Extra charge
BILLIARDS		X	TENNIS	X	
TABLE TENNIS	X		2 TENNIS RACQUET HIRE	X (10€ deposit)	
BOULES	X				

RESTAURANT SERVICES	
	*TIMES
BREAKFAST (BUFFET)	07:00 – 10:00
LUNCH (Menu / Buffet)	13:00 – 15:00
DINNER (BUFFET)	19:00 – 21:30
SNACKS (AT THE POOL BAR)	10:30 – 13:00 / 15:00 – 18:00

*MEAL TIMES: The hotel reserves the right to make small adjustments to the scheduled meal times depending on necessity and the time of year

DRESS CODE: Guests are kindly requested to wear smart clothes for dinner. During the summer season, men are permitted to wear smart shorts, however between November 1st and April 30th, long trousers are required to be worn. Sleeveless shirts are not allowed.

<p>DESCRIPTION</p> <p>"ALL-INCLUSIVE PREMIUM":</p>	<p>Our All-Inclusive Premium service comprises: Buffet breakfast, lunch and dinner, with branded alcoholic beverages (Premium alcoholic drinks are not included in the All-Inclusive-Premium package), house wine (discounted wine list), non-alcoholic beverages, hot drinks and snacks.</p> <p style="text-align: center;">DRINKS (at the bar until midnight):</p> <p>In addition to during meals in restaurants, you can enjoy the selection of drinks and snacks in bars. All drinks or cocktails marked with an asterisk (*) on the menu are included.</p> <p>For the rest of the drinks, ice creams and snacks featured on the menu that are not marked with an asterisk (*), a 30% discount is applied to the prices shown.</p> <p style="text-align: center;">Fridges in the apartments are refilled daily.</p>
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ROOMS

CLEANING / CHANGE OF BED LINEN AND TOWELS			
	ECONOMY	COMFORT	SUPERIOR
CLEANING	5 days/week	5 days/week	5 days/week
CHANGE OF BEDSHEETS	2 days/week	2 days/week	2 days/week
CHANGE OF BATH TOWELS	5 days/week (on request)	5 days/week (on request)	5 days/week (on request)
CHANGE OF POOL/BEACH TOWELS	On request at reception	On request at reception	On request at reception
CHANGE OF TEA TOWELS	3 days/week	3 days/week	3 days/week

INFANT AGE: 0 – 23 months // CHILD AGE: 2 – 13 years 11 months

ROOM TYPE	CAPACITY		
	PAX		MAX. INFANTS ALLOWED
	MÍN. OCCUP (ADULTS)	MAX. OCCUP (ADULTS+CHILDREN)	
STUDIOS	1	2+1	1
1-BEDROOM APARTMENTS	1	3+0 or 2+2	2
2-BEDROOM APARTMENTS	4	5+0 or 4+2	2
3-BEDROOM APARTMENTS	5	7+0 or 6+2	2

ROOM FACILITIES

STUDIOS (size: 33 m ² + 6 m ² of terrace)									
	ECONOMY			COMFORT			SUPERIOR		
	YES	Extra charge	Price	YES	Extra charge	Price	YES	Extra charge	Price
OCEAN VIEW (some also offer pool views)							X		
MOUNTAIN OR GARDEN VIEW				X					
VIEW OF NEIGHBOURING COMPLEX WALL	X								
NO SMOKING	X			X			X		
LIVING ROOM COMBINED WITH SLEEPING AREA	X			X			X		
2 SINGLE BEDS (size: 100 x 200 cm)	X			X			X		
1 SOFA BED	X			X			X		
COT (on request)	X			X			X		
WI-FI ACCESS	X			X			X		
AIR CONDITIONING in the living/sleeping area	X								
PORTABLE FAN				X			X		
SATELLITE TV WITH INTERNATIONAL CHANNELS				X			X		
TELEPHONE	X			X			X		
WI-FI ACCESS	X			X			X		
BALCONY OR TERRACE	X			X			X		
KITCHEN	X			X			X		
ELECTRIC HOB WITH 2 BURNERS	X			X			X		
FRIDGE (NO FREEZER)	X			X			X		
TOASTER	X			X			X		
KETTLE	X			X			X		
KITCHEN	X			X			X		
ESPRESSO COFFEE POT	X			X			X		
KITCHEN UTENSILS	X			X			X		
SMOKE DETECTOR	X			X			X		
TILED FLOOR	X			X			X		
FULL BATHROOM	X			X			X		
SHOWER OR BATHTUB	X			X			X		
HAIRDRYER	X			X			X		
SHAMPOO / SHOWER GEL DISPENSER	X			X			X		
SAFETY DEPOSIT BOX (size: 44 x 28 x 45 cm)	X	X	€3/day €18/week	X	X	€3/day €18/we	X	X	€3/day €18/week

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1-BEDROOM APARTMENT (size: 43 m ² + 6 m ² of terrace)									
	ECONOMY			COMFORT			SUPERIOR		
	YES	Extra charge	Price	YES	Extra charge	Price	YES	Extra charge	Price
OCEAN VIEW (some also offer pool views)							X		
MOUNTAIN OR GARDEN VIEW				X					
VIEW OF NEIGHBOURING COMPLEX WALL	X								
NO SMOKING	X			X			X		
LIVING ROOM	X			X			X		
2 SINGLE BEDS (size: 100 x 200 cm)	X			X			X		
1 SOFA BED	X			X			X		
COT (on request)	X			X			X		
WI-FI ACCESS	X			X			X		
AIR CONDITIONING in the bedroom	X								
PORTABLE FAN				X			X		
SATELLITE TV WITH INTERNATIONAL CHANNELS	X			X			X		
TELEPHONE	X			X			X		
BALCONY OR TERRACE	X			X			X		
KITCHEN	X			X			X		
ELECTRIC HOB WITH 2 BURNERS	X			X			X		
FRIDGE (NO FREEZER)	X			X			X		
TOASTER	X			X			X		
KETTLE	X			X			X		
KITCHEN	X			X			X		
ESPRESSO COFFEE POT	X			X			X		
KITCHEN UTENSILS	X			X			X		
SMOKE DETECTOR	X			X			X		
TILED FLOOR	X			X			X		
FULL BATHROOM	X			X			X		
SHOWER OR BATHTUB	X			X			X		
HAIRDRYER	X			X			X		
SHAMPOO / SHOWER GEL DISPENSER	X			X			X		
SAFETY DEPOSIT BOX (size: 44 x 28 x 45 cm)	X	X	€3/day €18/week	X	X	€3/day €18/week	X	X	€3/day €18/week

2-BEDROOM APARTMENT (size: 63 m ² + 6 m ² of terrace)									
	ECONOMY			COMFORT			SUPERIOR		
	YES	Extra charge	Price	YES	Extra charge	Price	YES	Extra charge	Price
OCEAN VIEW (some also offer pool views)							X		
MOUNTAIN OR GARDEN VIEW				X					
VIEW OF NEIGHBOURING COMPLEX WALL	X								
NO SMOKING	X			X			X		
LIVING ROOM	X			X			X		
4 SINGLE BEDS (size: 100 x 200 cm)	X			X			X		
1 SOFA BED	X			X			X		
COT (on request)	X			X			X		
WI-FI ACCESS	X			X			X		
AIR CONDITIONING in the living room	X								

AIR CONDITIONING in the main bedroom	X								
PORTABLE FAN				X			X		
SATELLITE TV WITH INTERNATIONAL CHANNELS	X			X			X		
TELEPHONE	X			X			X		
BALCONY OR TERRACE	X			X			X		
KITCHEN	X			X			X		
ELECTRIC HOB WITH 2 BURNERS	X			X			X		
FRIDGE (NO FREEZER)	X			X			X		
TOASTER	X			X			X		
KETTLE	X			X			X		
KITCHEN	X			X			X		
ESPRESSO COFFEE POT	X			X			X		
KITCHEN UTENSILS	X			X			X		
SMOKE DETECTOR	X			X			X		
TILED FLOOR	X			X			X		
FULL BATHROOM	X			X			X		
SHOWER OR BATHTUB	X			X			X		
HAIRDRYER	X			X			X		
SHAMPOO / SHOWER GEL DISPENSER	X			X			X		
SAFETY DEPOSIT BOX (size: 44 x 28 x 45 cm)	X	X	€3/day €18/week	X	X	€3/day €18/week	X	X	€3/day €18/week

3-BEDROOM APARTMENT (size: 70 m² + 15 m² of terrace)			
	SUPERIOR		
	YES	Extra charge	Price
OCEAN VIEW (some also offer pool views)	X		
NO SMOKING	X		
LIVING ROOM	X		
6 SINGLE BEDS (size: 100 x 200 cm)	X		
1 SOFA BED	X		
COT (on request)	X		
WI-FI ACCESS	X		
AIR CONDITIONING			
PORTABLE FAN	X		
SATELLITE TV WITH INTERNATIONAL CHANNELS	X		
TELEPHONE	X		
BALCONY OR TERRACE	X		
KITCHEN	X		
ELECTRIC HOB WITH 2 BURNERS	X		
FRIDGE (NO FREEZER)	X		
TOASTER	X		
KETTLE	X		
KITCHEN	X		
ESPRESSO COFFEE POT	X		
KITCHEN UTENSILS	X		
SMOKE DETECTOR	X		
TILED FLOOR	X		
2 FULL BATHROOMS	X		
SHOWER OR BATHTUB	X		
HAIRDRYER	X		
SHAMPOO / SHOWER GEL DISPENSER	X		
SAFETY DEPOSIT BOX (size: 44 x 28 x 45 cm)	X	X	€3/day €18/week

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ROOM TYPE	DESCRIPTION
ECONOMY – WITHOUT VIEWS	<p>Studios and/or 1- or 2-bedroom apartments with views towards a wall of the neighbouring complex. The units offer natural light, air conditioning and a combined living room and sleeping area. Other features include tiled floors, a full bathroom, bathtub or shower, hairdryer, an equipped kitchen with kettle, toaster, microwave and refrigerator, as well as a balcony or terrace, satellite television with international channels and free Wi-Fi. A safety deposit box is available for a small extra charge.</p> <p>Ideal for clients who want to save money on their stay and do not place much importance on the views from the room. Some units are only reachable via stairs, not via lift (1st floor).</p>
COMFORT	<p>Comfortable studios and 1- or 2-bedroom apartments with tiled floors, a full bathroom with bathtub or shower and hairdryer and a kitchen equipped with kettle, toaster, microwave and fridge. Other features include a balcony or terrace, fan, satellite television with international channels and free Wi-Fi. A safety deposit box is available for a small extra charge.</p>
SUPERIOR	<p>Comfortable studios and 1-, 2- or 3-bedroom apartments boasting superior features and ocean views. Features include tiled floors, a full bathroom with bathtub or shower and hairdryer and a kitchen equipped with kettle, toaster, microwave and fridge. Other features include a balcony or terrace with views, fan, satellite television with international channels and free Wi-Fi. A safety deposit box is available for a small extra charge.</p>

NO PETS ALLOWED!