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Information and bookings

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Setting

The **H10 Las Palmeras** is located in Playa de las Américas, in southern Tenerife, one of the island's liveliest tourist destinations that stands out for its beaches and wide array of leisure options and services.

700 m from the beach

1.7 km from Magma Arte & Congresos convention centre

2 km from Golf Las Américas

2 km from Siam Park

2.3 km from Los Cristianos Port

10.5 km from Golf Costa Adeje

15 km from Tenerife South airport

30 km from the Los Gigantes cliffs

45 km from Teide National Park

70 km from Loro Parque theme park

77 km from Santa Cruz de Tenerife

85 km from Tenerife North airport

Coordinates: 16° 43' 59.16" W / 28° 3' 41.40" N



Description

Located in the heart of Playa de las Américas and with direct access to the seafront promenade, the **H10 Las Palmeras** is surrounded by spacious subtropical gardens. With a renovated and bright interior design in its common areas it features a wide range of dining options, Privilege, Exclusive Rooms and Services and a full programme of entertainment for the whole family.

519 rooms

Complimentary Wi-Fi throughout the hotel

Internet Corner

2 adult swimming pools (one heated in winter)

1 children's pool (heated in winter)

Privilege, Exclusive Rooms and Services

Daisy Club (summer and Christmas) and indoor **playground**

Multi-sports court

4 tennis courts (\$)

Gym

Boutique (\$)

Outdoor car park (unattended, limited spaces, no option to book)



Rooms

The rooms at the **H10 Las Palmeras** are equipped with all the amenities you might need to ensure a comfortable stay:

Flat-screen TV with international channels
 Minibar (\$ according to consumption)
 In-room safe (\$)
 Air conditioning
 Fully-equipped bathroom with hairdryer



DOUBLE ROOM

Double Rooms: comfortable rooms measuring 20 m² that come with a 1.80 x 2 m double bed or two 90 cm x 2 m twin beds. They have a balcony overlooking the street. There is the option of booking rooms with sea views (\$).



PRIVILEGE ROOM

Privilege Rooms: bright 20 m² rooms refurbished with a contemporary design. They feature a balcony with sea views and the pool and come with either a 1.80 x 2 m double bed or two 90 cm x 2 m twin beds. They also offer:

- Welcome gift
- Nespresso machine
- Non-alcoholic welcome drinks (no restocking)
- Pillow menu, pillow-top mattress, bathrobe, slippers and pool towels
- Complimentary in-room safe
- Magnifying mirror
- Room cleaning and preparation twice a day and night-time turndown service



SEA VIEW JUNIOR SUITE LIVING ROOM

Junior Suites: spacious and comfortable rooms measuring 32 m² with a bedroom, living room with 80 cm x 1.90 m sofa bed and balcony overlooking the street. They come with either a 1.80 x 2 m double bed or two 90 cm x 2 m twin beds and can accommodate up to 3 people. There is the option of booking rooms with sea views (\$).



PRIVILEGE JUNIOR SUITE LIVING ROOM

Privilege Junior Suites: bright and spacious rooms measuring 42 m² with a bedroom area, separate living room and terrace overlooking the sea. They offer all the comforts of the Privilege Rooms plus an 80 cm x 1.90 m sofa bed. They come with a 1.80 x 2 m double bed or two 90 cm x 2 m twin beds. They can accommodate up to 3 people.



FAMILY ROOM LIVING ROOM

Family Rooms: spacious rooms measuring 70 m² with two bedrooms and separate living room with an 80 cm x 1.80 m sofa bed. They feature a terrace overlooking the garden and can accommodate up to 5 people. They come with either a 1.80 x 2 m double bed or two 90 cm x 2 m twin beds.

Privilege Family Rooms: Family Rooms exclusively for guests who have signed up for Privilege, Exclusive Rooms and Services. They come with a terrace overlooking the sea and all the comforts of the Privilege Rooms.

NOTE: the décor, size, location and terraces of the rooms may vary depending on the room allocated.

Restaurants and bars



GAROE

Garoé: buffet restaurant offering a wide variety of hot and cold dishes as well as a selection of dishes made to order at the show cooking. It also has a boulangerie specializing in bread and pastries. It is the hotel's main restaurant and offers breakfast, lunch and dinner.



SAKURA TEPPANYAKI

Sakura Teppanyaki: Asian restaurant offering a delicious tasting menu cooked before your eyes on traditional Teppan grills. Open for dinner (booking required/subject to availability).

Children under 8 years of age are not permitted.



SPECCHIO MAGICO

Specchio Magico: à la carte Italian restaurant. It offers a selection of dishes fusing Italian cuisine with touches of Mediterranean cuisine. Open for dinner (booking required/subject to availability).



LA BALLENA

La Ballena: à la carte bar/restaurant facing the beach and with views of the sea. The menu offers an extensive variety of salads, meats, fish and rice, as well as snacks and sandwiches. Open for lunch and dinner (depending on the season and availability).

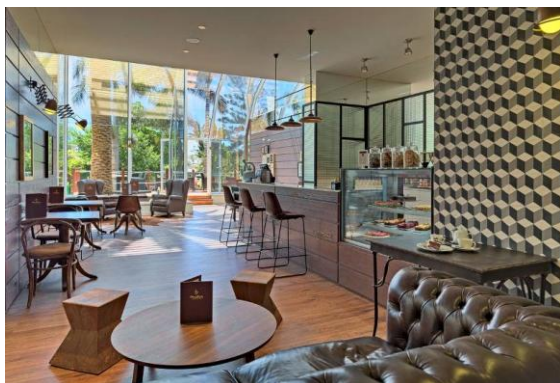


LA CHOZA

La Choza: bar/restaurant offering an extensive and varied menu of snacks with table service. The perfect spot to enjoy a tasty light meal by the pool.

It is housed in a wonderful building completely open on all sides with views of the pool (subject to availability).

It offers entertainment during the summer.



MIKE'S COFFEE

Mike's Coffee: specializing in tea, coffee and pastries, as well as a wide selection of smoothies and milkshakes, ideal for cooling down when the weather gets hot. It also has a pleasant terrace in the garden.



BIG BEN

Big Ben: a classic and cosy bar, ideal for enjoying a pleasant apéritif before dinner.



IMAGINE BAR

Imagine Bar: bar located on floor -1, it offers a wide range of shows, live performances, live music and entertainment (winter).



LOBBY BAR

Lobby Bar: an elegant and bright bar located in the lobby. It has a pleasant indoor terrace with large windows overlooking the pool and the sea. The perfect spot for a coffee or an apéritif.

It occasionally offers live music.

Dress code: to guarantee a pleasant atmosphere at our restaurants, we do not allow guests wearing swimwear or who are shirtless or wet to enter for dinner. Gentlemen must wear long trousers and a shirt or t-shirt with sleeves.

Note: meals for those on a Half Board and Full Board basis are served in the Garoé Restaurant (breakfast, lunch and dinner). Drinks are not included.

All Inclusive

At the **H10 Las Palmeras**, guests can relax without having to worry about a thing. The programme includes:

- Breakfast, lunch and dinner at the Garoé buffet Restaurant with national and international drinks.
- Snacks, national and international drinks and cocktails at the La Choza Bar/Restaurant.
- National and international drinks and cocktails at the hotel's bars.
- Option of an à la carte dinner at the Italian restaurant Specchio Magico and another dinner at the Sakura Teppanyaki Restaurant (minimum stay of 7 nights/booking required/subject to availability). At the Sakura Teppanyaki Restaurant, children under 8 years of age are not permitted.
- Guests who contract the All Inclusive programme can also enjoy 1h of free access to the tennis court (per week of stay).

The programme does not include Privilege, Exclusive Rooms and Services.

Services at La Ballena Restaurant are not included in the All Inclusive programme. Drinks included as per the programme's specific menu. Check at the hotel regarding the hours during which the programme is available.

Privilege

For a unique experience, the **H10 Las Palmeras** offers the possibility of signing up for **Privilege, Exclusive Rooms and Services**.

Privilege Lounge: a large lounge overlooking the sea, with drinks and snacks service, newspapers, TV and computer with Internet access. It has access to an exclusive terrace with Jacuzzi, sun lounger area and spectacular sea views.

Food and drinks:

À la carte breakfast at the Specchio Magico Restaurant.

Guests who have an evening meal included in their contracted board basis may dine at the Specchio Magico or Sakura Teppanyaki themed restaurants (booking required/subject to availability). At the Sakura Teppanyaki Restaurant, children under 8 years of age are not permitted.

Exclusive services:

Personalized check-in and check-out.

Late check-out (subject to availability).

Personalized guest service.

Porter service.

Privilege Rooms: see details in the **Rooms** section.



PRIVILEGE LOUNGE



PRIVILEGE LOUNGE TERRACE



PRIVILEGE LOUNGE TERRACE



Daisy Club: a full programme of activities for children aged 4–11, led by our team of professionals and accompanied by our mascot Daisy. Available in summer and during the Christmas period.

Daily activities, crafts and games.

Children's pool and water games.

Indoor playground with ball pool (the playground is unattended, children must be supervised by a family member).

Minidisco with our Daisy mascot.

There must be at least 4 children to do the activities.



DAISY CLUB PLAYHOUSE



PLAYGROUND WITH BALL POOL



WATER ACTIVITIES



At **H10 Las Palmeras** you will find an extensive activities programme led by our Blue Team entertainment team:

Sports and competitive activities during the morning, depending on the schedule: Wii, tennis, water polo, darts, football, rifle shooting, gymnastics, etc.

And in the evenings: professional shows, live performances and live music.

The hotel has large swimming pools, gardens plus a multi-sports court, 4 tennis courts (\$) and a gym.



TENNIS COURT



GYM



Quality Certificates



The **H10 Las Palmeras** is certified as Biosphere Hotel thanks to its sustainable tourist offering in balance with the culture and environment of Tenerife.

Awards

TRIPADVISOR	Certificate of Excellence – 2018, 2017, 2016, 2014, 2013, 2012
HOLIDAYCHECK	Recommended – 2018, 2015 HolidayCheck Award – 2016 Quality selection – 2014, 2013
EXPEDIA	Guest Rated Award - 2018
TRAVEL REPUBLIC	Hotel Awards – 2018 Customer Recommendation Awards – 2017, 2011
GOHOTELS	Outstanding Service Award – 2018
BOOKING.COM	Guest Review Award – 2017 Award of Excellence – 2014 Booking Award – 2013
SCHAUINSLAND REISEN	Top Hotel Partner – 2017, 2016, 2014
ZOOVER	Gold – 2017 Zoover Award – 2015, 2012, 2010 Recommended Award – 2014, 2013, 2011
JET2HOLIDAYS	Quality Award – 2016, 2014
HOTELS.COM	Excellent Guest Review Score – 2015
BOOKED.NET	Spanish Hotel Awards – 2015
GRAN HOTEL TURISMO	Best Hotel Chain at the 10 th Hotel Initiative Awards – 2014
BOOKABLE HOLIDAYS	Certificate of Excellence – 2014
TRIVAGO	Top Hotel 4: Best hotel for families Playa de las Américas – 2013
VENERE	Top 2013: Fantastic welcome and treatment Top 2013: Maximum standards of cleanliness
OBRA SOCIAL LA CAIXA	Special mention: Medium-sized company category for Workplace Inclusion – 2010 Incorpora Award: Medium-sized company category for Workplace Inclusion – 2008
THOMAS COOK	Marque of Excellence Award – 2008, 2007
GULET	Hotel Award Hungarian Market – 2008, 2007
H10 HOTELS	1 st Prize for Excellence – 2008
NECKERMANN	Neckermann Primo – 2008, 2007