



QUEEN SHARM RESROT

Sharm El Sheikh

Dear Guest,

It gives us great pleasure to welcome you to Queen Sharm and we will certainly do our best to make your stay with us comfortable and pleasant.

Facilities & Services

All inclusive Formula

Water, soft drinks (cola, sprite, Fanta), juice from machine, tea, coffee, local alcoholic drinks (Gin, Rum, Vodka, Whisky, Tequila, Brandy) (all beverage are served in plastic cups) WIFI only at reception is free

Not included in the All Inclusive:

Drinks in bottles, wine paid, beer, telephone calls, billiards, WI-FI which it's out reception will be on extra charge

Animation

Please look at the daily program on the wall beside the conference room. For more information please contact the reception. (Ext. no. 40)

Currency Exchange machine

Is located at the Shopping Center Area to exchange & another machine at reception to withdraw only Egyptian pounds

Credit cards

All major credit cards (visa-master- American ex. - diners) are accepted and honored according to the imposed floor limits

CHECK-IN

Check-in time is 14.00, for special arrangements please contact the reception desk

Departure

Check-out time is 12.00, for special arrangements please contact the reception desk and remember to close your balance the day before departure and to deliver together with your key, the towel cards, service cards too.

Medical care (on payment)

Our clinic opens every day. Paid service with insurance

Reparations

For any maintenance requests you might need, please contact the reception desk (ext. no. 40)



Beach towel

Available every day under the gazebo beside the swimming pool area from 08.30 a.m. to 17.30 p.m.

Safety deposit boxes

The Hotel cannot be held responsible for valuables things which they are left outside the safe boxes, (money & valuable things & jewelries, etc.) which are at your disposal in your room and it is free of charge

Taxis

To request a taxi, please contact reception desk (ext. no. 40)

Wake-up calls

To request your wake up call, please contact the reception desk (ext. no. 40).

Main Restaurant

It is located in the lobby

<u>Opening hours</u> :	breakfast	from 07.00 am to 10.00 am
	lunch	from 12.30 pm to 14:30 pm
	dinner	from 19:00 pm to 21:30 pm

Snack Time

On beach bar from 11:00 till 13:00

On the Pool Bar from 15.30 till 17.00

****finally we are two hotels (QUEEN SHARM BEACH AREA & QUEEN SHARM VIEW AREA), WE ASSIGN YOUR ROOMS AS PER YOUR VOUCHER HOTELS (BEACH OR VIEW)***

NOTES

- ***THE COST OF THE LOST KEY IS 10 € (euro).***
- ***THE COST OF THE LOST TOWEL CARD IS 10 € (euro).***
- ***THE COST OF THE LOST REMOTE CONTROL IS 10 € (euro).***
- ***ALL THE PAYMENT SHOULD BE SETTLED BY RECEPTION DESK BEFORE THE DEPARTURE.***

Have a nice stay in Queen Sharm

The management