

QUEEN SHARM RESROT

*Sharm El Sheikh*

Dear Guest,

It gives us great pleasure to welcome you to Queen Sharm and we will certainly do our best to make your stay with us comfortable and pleasant.

***Facilities& Services***

***All inclusive Formula***

Water, soft drinks (cola, sprite, Fanta), juice from machine, tea, coffee, local alcoholic drinks (Gin, Rum, Vodka, Whisky, Tequila, Brandy) (all beverage served in plastic cups)

Not included in the All Inclusive:

Espresso, beer, drinks in bottles, wine paid, telephone calls, billiards, WI-FI

***Animation***

Please look at the daily program on the wall beside the conference room. For more information please contact the reception. (Ext. no. 40)

***Currency Exchange machine***

Is located at the Shopping Center Area

***Credit cards***

All major credit cards (visa-master- American ex.- diners ) are accepted and honored according to the imposed floor limits

***CHECK-IN***

Check—in time is 14.00, for special arrangements please contact the reception desk

***Departure***

Check--out time is 12.00, for special arrangements please contact the reception desk and remember to close your balance the day before departure and to deliver together with your key, the towel cards, service cards too.

***Medical care (on payment)***

Ourclinic opens every day. Paid service with insurance

***Reparations***

For any maintenance requests you might need, please contact the reception desk (ext. no. 40)

***Beach towel***

Available every day under the gazebo beside the swimming pool area from 08.00 a.m. to 17.00 p.m.



***Safety deposit boxes***

The Hotel cannot be held responsible for valuables left outside the safe boxes, which are at your disposal in your room and it is free of charge

***Taxis***

To request a taxi,please contact reception desk (ext. no. 40)

***Wake-up calls***

To request your wake up call, please contact the reception desk (ext. no. 40).

***Main Restaurant***

It is located in the lobby area

|  |  |
| --- | --- |
| **Opening hours *:*****breakfast** | from 07.00 am to 10.00 am |
|  |  |
| **lunch** | from 12.30 pm to 14:30 pm |
| **dinner** | from 19:00 pm to 21:00 pm |

***Snack Time***  *On beach bar from 11:00 till 13:00*

On the Pool Bar from 15.30 till 17.00



|  |
| --- |
| ***NOTES***   * *THE COST OF THE LOST KEY IS 10 $ dollars.* * *THE COST OF THE LOST TOWEL CARD IS 10 $ dollars.* * *THE COST OF THE LOST REMOTE CONTROL IS 10$.* * *ALL THE PAYMENT SHOULD BE SETTLED BY RECEPTION DESK BEFORE THE DEPARTURE.* * *IN CASE OF LOSTING THE SERVICE CARD , PLEASE TELL THE RECEPTION TO BLOCK*   *IT.*   * *TO HAVE THE LIGHT IN THE ROOM ,PLEASE INSERT THE POWER CARD INSIDE THE*   *HOLE WHICH IS BESIDE THE ROOM’S DOOR* |

Have a nice stay in Queen Sharm

*The management*