



## ALL INCLUSIVE LIFESTYLE PACKAGE BENEFITS

1. To enjoy charging your extra expenses on your room, it is required to leave deposit at the Front Desk upon check – in through pre-authorization of credit card or cash for 1000 LE or more (Egyptian pounds), otherwise, cash/credit payment will be required in all outlets. If you will exceed your deposit of 1000 LE Front desk agent will contact you to settle your bill. We will return deposit in Egyptian currency.
2. **It is not allowed to reserve sun beds on the beach for more than one hour, if you do not come within 1 hour, the towels will be removed by our employee automatically.**
3. **Check-in time according to international standards is at 15:00 and check-out at 12:00 afternoon.**
4. **“ALL-INCLUSIVE” package starts with lunch on the day of arrival and ends with breakfast on the day of departure.**

### Wi-Fi

**MBonvoy\_Public:** **FREE** Standard Speed WI-FI available in public areas

**MBonvoy\_GUEST:** In all areas including rooms **FREE** Standard Speed

High Speed WI-FI – **Extra charge 60 EGP per day per room** (will be charged on your room bill)

### DETAILS:

#### FOOD & BEVERAGE

##### Coast International Restaurant

Enjoy your Breakfast, Lunch & Dinner at our main restaurant, the Coast.

This restaurant offers panoramic views of the Red Sea and a relaxing atmosphere with every meal. Treat yourself and your travel companions to a great cuisine.

- Breakfast: 06:30– 10:30
- Lunch: 12:30 – 15:00
- Dinner: 18:30 – 21:30

##### La Casa (A La Carte)

You are invited for **ONE** set menu dinner per stay **instead of** dinner at the main Coast restaurant. An authentic Italian Restaurant serves freshly hand crafted food in a cozy home atmosphere.

**Dinner:** 18:30 – 22:00

##### Calamari Restaurant (A La Carte)

You are invited for **ONE** set menu dinner per stay **instead of** dinner at the main Coast restaurant in our Calamari restaurant.

**Dinner:** 18:30 – 22:00

**Kindly reserve your table directly for A la carte restaurants with hostess at Coast Restaurant from 10:30am till 12:00PM and from 15:00 to 17:00 Pm, 72 hours in advance**

#### All-Inclusive SNACKS

Daily changing snacks:

**Afternoon:** from 15:30 till 18:00 available at Zinzina

**Ice Cream:** 12:00 till 17:00 at Calamari restaurant and the Beach Bar

#### BEVERAGE

Beverages will be served from **10:00 to 24:00** in the specified outlets (Coast International Restaurant, Rotunda Bar, Zinzina, Lobby Bar, Aqua Bar, Beach Bars and Calamari Bar according to each outlet's working hours

(after 00:00 extra charge). Please note that beverage is served **only one beverage at a time**. No multiple orders of the same item per person per one time. Beverage menus are available in all bars. Beverages in outlets are served in glasses.

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## **Beverage menu includes:**

Hot Beverages – Selection of Teas and Coffee (All Nescafé based hot beverages; espresso, cappuccino, latte and Turkish coffee are included in the all-inclusive package)

Cold Beverages – Served by glass – All available soft drinks and Nestle water or any other available local water

Wine – Red, Rose and White local wine (by glass)

Beer – Local Beer

Local Spirits (i.e. whisky, vodka, rum)

## **USEFUL TIPS:**

- **Please note that smoking is prohibited in the rooms and the fine for the violation is 250 Egyptian pounds per day, and according to this approach, it is also cautioned to enter the hotel with shisha from the main gate.**
- **Tap water IS NOT POTABLE for drink and use only in hotel rooms, outlets, public toilets, and spa.**
- You will be required to wear the colored bracelet, received at check in, during the duration of your stay.
- All drinks will be served per glass/can and are served open within the outlet as required by our liquor license.
- No beverages may be order in bulk, meaning one beverage per person per time of order.
- Your All Inclusive Package beverage benefits and privileges is offered daily from 10:00 am until 24:00.
- Any charges prior to or after these times will need to be settled in cash, except if alternative arrangements were made with Management.
- All beverage services prior to, or after the specified times (See Beverage Service Locations and Operating
- Times) will be charged at the published rates, without any discounts.
- The hotel may change services venues, meal styles and menus without prior notice. The hotel may change or replace any item or service mentioned without prior notice.
- We assume that the individual guest has read and is fully briefed about this document.
- Only services and products specifically mentioned in this document are included in your package.
- All beverages and food must be consumed at the hotel and may not be moved under any circumstances as per our Liquor License and Health & Safety requirements.
- All food items must be consumed in the restaurant and may not be moved for any reason. If you have a specific requirement in this regard kindly, discuss it with management for assistance.
- Children under 12 years old are not permitted to take food and drinks without parent's supervision.
- Stepping in coral can cause serious injuries, for your safety and marine environment safety please don't walk on reef.

## **Animation daily activities: during day and night show**

Enjoy your All Inclusive Lifestyle Package and for More Hotel information and details please scan QR code in our reception desk, have a pleasant stay!

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## ULTRA ALL INCLUSIVE LIFESTYLE PACKAGE BENEFITS 3-6 NIGHTS

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  4. “ALL-INCLUSIVE” package starts with lunch on the day of arrival and ends with breakfast on the day of departure.

### Wi-Fi

**MBonvoy\_Public:** FREE Standard Speed WI-FI available in public areas

**MBonvoy\_GUEST:** In all areas including rooms FREE Standard Speed High Speed WI-FI – Extra charge 60 EGP per day per room (will be charged on your room bill)

### DETAILS:

#### GUESTROOM AMENITIES

- Kids beach toys upon check-in.
- Daily evening service.
- Extend food & beverage consumption, beach, pool, and spa use on the day of departure until checkout.
- Mini Bar once per stay with soft drinks & water.
- Fruit basket once upon arrival.
- Two bottles of mineral water.

#### FOOD & BEVERAGE

##### Coast International Restaurant

- Start your day with a wide selection at the buffet and have your breakfast with a spectacular view to the sea include fresh.
- Enjoy an open buffet lunch with a variety of International cuisine.
- Different buffet theme covering most of the famous cuisines around the globe.
- Your kids will love the menu made especially for them – kids menu upon quest request.

Breakfast: 06:00 am – 10:30 am

Lunch: 12:30 pm – 15:00 pm

Dinner: 18:30 pm – 21:30 pm

##### Zinzina Bar, Café & Lounge

- Early Bird Breakfast: Enjoy an early continental Breakfast with fresh American coffee.
- Afternoon Snacks: 2 cold sandwiches, 3 hot dishes & 2 deserts.
- Late Night Snacks: Snack menu upon request.
- Tea Time, with selection of snacks and English cake, upon guest request.

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Early Breakfast: 04:00 am – 07:00 am

Afternoon Snacks: 15:30 pm – 18:00 pm

Late Snacks: 23:30 pm – 01:30 am

Tea Time: 17:00 – 18:30

## **Lobby Bar**

- Late Breakfast: 11:00 am – 13:00 pm

## **Calamari Restaurant**

- Lunch: 13:00 pm – 17:00 pm
- Ice cream 12:00 – 17:00

***Calamari & La Casa Italian Restaurant Once per Stay Booking required***

***48 hours in advance***

\*Soft Drinks & local premium alcoholic beverages are included and served 24/7.

\*Local premium spirits (i.e. whisky, vodka, rum).

\*Hot beverages: a selection of teas and coffee beverages: espresso, cappuccino, latte & Turkish coffee are included.

\*Cold beverages: all available soft drinks & local mineral water, wine – red, rose & white local wine (by glass) – local beer.

## **Rotunda Bar**

- A great selection of soft drinks, beer, wine, and local spirits outdoors is available – early morning, afternoon & evening 09.00 am – 00:00

## **Pool Bar**

- Unlimited Soft drinks, local beer, Local wine, local spirits. Don't miss the cocktail of the day 09.00 – Sunset

## **Beach Bar**

- Unlimited Soft drinks, local beer, Local wine, local spirits. Don't miss the cocktail of the day 09.00 – Sunset
- Ice cream: 12:00 – 17:00

***\*All drinks are served by glass.***

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## ACTIVITIES & ENTERTAINMENT

- Our daily evening entertainment program with a variety of music, shows, live singer & much, much more at the Rotunda entertainment area. 20:30 pm – 23:00 pm
- Enjoy our weekly summer fly board show! Rotunda Pool 3:30 pm – 5:00 pm
- Join in our weekly summer foam party! Hotel Premises 3:30 pm – 5:00 pm
- Our professional team offers in-group workout, yoga, water gym, water polo & more...

## JUST FOR KIDS

\*Kids' indoor area & outdoor playground.

\*Shallow areas in all our swimming pools.

- Daily full program for kids, including but not limited to Olympic Games, treasure hunts, fitness classes, water games, mini disco & face painting.

10:00 – 17:00

20:00 – 20:45

- Children's aqua slides are available at the Rotunda Kids' pool

10:00 – 13:00

15:00 – 18:00

## ADDITIONAL VALUES

- Stay Connected with your family & friends through free high tier WIFI In all hotel outlets & rooms / suites.
- Extend food & beverage consumption, beach, pool, and spa use on the day of departure until checkout.
- Kids beach toys upon check-in.
- Daily evening service.
- Fruit basket once upon arrival.
- Mini Bar once per stay with soft drinks & water.
- Selection of oriental pastry once per week.
- Early Bird Breakfast with fresh American coffee.
- Late Continental breakfast.
- Late snacks.
- Local premium alcoholic beverages & spirits.
- Tea Time upon guest request.

## HOTEL SPECIAL DISCOUNTS & OFFERS

- 25% discount on all extra imported alcohol.
- 20% discount on water sports activities.
- Free 30 minutes of billiard.
- Free 30 minutes of baby foot.

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## TERMS & CONDITIONS

- **Billing:** As many of our guests are not on the All Inclusive Program, we kindly ask you to sign all bills related to your consumption. All-Inclusive items will not be charged to your room. This is done for internal purposes only and helps us ensure that the system is well implemented.
- Kindly note that “Ultra All Inclusive Program” applies only within the restaurants and bar areas mentioned above for personal use and cannot be transferred to or shared with another guest's orders.
- To enjoy charging your extra expenses on your room, it is required to leave deposit at the Front Desk upon check-in through pre-authorization of credit card or cash for 1000 LE or more (Egyptian pounds), otherwise, cash/credit payment will be required in all outlets. If you will exceed your deposit of 1000, LE Front desk agent will contact you to settle your bill. We will return deposit in Egyptian currency.
- It is not allowed to reserve sun beds on the beach for more than one hour, if you do not come within 1 hour, our employee will remove the towels automatically.
- Check-in time according to international standards is at 15:00 and checkout at 12:00 afternoon.

### **Not included:**

\*Imported beverages. Energy drinks, bottled wines, fresh fruit juice, milkshakes, sparkling wine, champagne and imported spirits/cocktails. All full bottles will be subject to additional charge.

\* Beach Party

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## ULTRA ALL INCLUSIVE LIFESTYLE PACKAGE BENEFITS 7+ NIGHTS

1. To enjoy charging your extra expenses on your room, it is required to leave deposit at the Front Desk upon check –in through pre-authorization of credit card or cash for 1000 LE or more (Egyptian pounds), otherwise, cash/credit payment will be required in all outlets. If you will exceed your deposit of 1000 LE Front desk agent will contact you to settle your bill. We will return deposit in Egyptian currency.
2. It is not allowed to reserve sun beds on the beach for more than one hour, if you do not come within 1 hour, the towels will be removed by our employee automatically.
3. Check-in time according to international standards is at 15:00 and check-out at 12:00 afternoon.
4. "ALL-INCLUSIVE" package starts with lunch on the day of arrival and ends with breakfast on the day of departure.

### Wi-Fi

**MBonvoy\_Public:** FREE Standard Speed WI-FI available in public areas

**MBonvoy\_GUEST:** In all areas including rooms FREE Standard Speed High Speed WI-FI – Extra charge 60 EGP per day per room (will be charged on your room bill)

### DETAILS:

#### GUESTROOM AMENITIES

- Kids beach toys upon check-in.
- 15-minute massage per quest per stay at Planet Spa.
- One bag 08 piece laundry per week & 20% discount for extra pieces.
- Daily evening service.
- Extend food & beverage consumption, beach, pool, and spa use on the day of departure until checkout.
- Mini Bar once per stay with soft drinks, water & two beers.
- One Bottle of Wine per person (187 ml red or white) once upon arrival.
- Fruit basket once upon arrival.
- Selection of oriental pastry once per week.
- Two bottles of mineral water.

#### FOOD & BEVERAGE

##### Coast International Restaurant

- Start your day with a wide selection at the buffet and have your breakfast with a spectacular view to the sea include fresh.
- Enjoy an open buffet lunch with a variety of International cuisine.
- Different buffet theme covering most of the famous cuisines around the globe.
- Your kids will love the menu made especially for them – kids menu upon quest request.

Breakfast: 06:30 am – 10:30 am

Lunch: 12:30 pm – 15:00 pm

Dinner: 18:30 pm – 21:30 pm

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## Zinzina Bar, Café & Lounge

- Early Bird Breakfast: Enjoy an early continental Breakfast with fresh American coffee.
- Afternoon Snacks: 2 cold sandwiches, 3 hot dishes & 2 deserts.
- Late Night Snacks: Snack menu upon request.
- Tea Time, with selection of snacks and English cake, upon guest request.

Early Breakfast: 04:00 am – 07:00 am

Afternoon Snacks: 15:30 pm – 18:00 pm

Late Snacks: 23:30 – 01:30

Tea Time: 17:00 – 18:30

## Lobby Bar

Late Breakfast: 11:00 am – 13:00 pm

## Calamari Restaurant

- Lunch: 13:00 pm – 17:00 pm
- Ice cream 12:00 – 17:00

***\*\*Dine around with unlimited entries to the La Casa Italian Restaurant and the Calamari Restaurant. Booking required 24 hours in advance\*\****

\*Soft Drinks & local premium alcoholic beverages are included and served 24/7.

\*Local premium spirits (i.e. whisky, vodka, rum).

\*Hot beverages: a selection of teas and coffee beverages: espresso, cappuccino, latte & Turkish coffee are included.

\*Cold beverages: all available soft drinks & local mineral water, wine – red, rose & white local wine (by glass) – local beer.

## Rotunda Bar

- A great selection of soft drinks, beer, wine, and local spirits outdoors is available – early morning, afternoon & evening 09.00 am – 00:00

## Pool Bar

- Unlimited Soft drinks, local beer, Local wine, local spirits. Don't miss the cocktail of the day 09.00 am – Sunset

## Beach Bar

- Unlimited Soft drinks, local beer, Local wine, local spirits. Don't miss the cocktail of the day 09.00 – Sunset
- Ice cream: 12:00 – Sunset

***\*All drinks are served by glass.***



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## ACTIVITIES & ENTERTAINMENT

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## JUST FOR KIDS

- Kids' indoor area & outdoor playground.
- Shallow areas in all our swimming pools.
- Daily full program for kids, including but not limited to Olympic Games, treasure hunts, fitness classes, water games, mini disco & face painting.

10:00 – 17:00

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10:00 – 13:00

15:00 – 18:00

## ADDITIONAL VALUES

- Stay Connected with your family & friends through free high tier WIFI In all hotel outlets & rooms / suites.
- Kids beach toys upon check-in.
- Complimentary 15-minute massage at Planet Spa.
- One bag 08 piece laundry per week & 20% discount for extra pieces.
- Daily evening service.
- Extend food & beverage consumption, beach, pool, and spa use on the day of departure until checkout.
- One Bottle of Wine per person (187 ml red or white) once upon arrival.
- Mini Bar once per stay with soft drinks, water & two beers.
- Fruit basket once upon arrival.
- Selection of oriental pastry once per week.
- Early Bird Breakfast with fresh American coffee.
- Late Continental breakfast.
- Late snacks.
- Local premium alcoholic beverages & spirits.
- Tea Time upon guest request.

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- 25% discount on all extra imported alcohol.
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\* Beach Party