

**All Inclusive Program**

<b><u>Meals</u></b>	Mirette Restaurant	Breakfast Lunch Dinner	From 07:00 till 10:00 From 12:30 till 15:00 From 18:30 till 21:00
	Mama Mia Restaurant	Breakfast Lunch	From 07:00 till 10:00 From 12:30 till 15:00
<b><u>Snacks</u></b>	Snack bar Late Dinner by main restaurant		From 13:00 till 17:00 From 22:30 till midnight
<b><u>Beverage service</u></b>	Fizz Lobby bar (1 <sup>st</sup> Floor) Salduba Lobby Bar (Ground Floor) Pool bar Beach bars Ice Cream Alcoholic beverage services		From 10:00 till midnight includes alcoholic from 11:00 am From 10:00 till midnight Alcoholic drinks against extra charge From 10:00 till sunset and from 19:00 till 23:00 From 10:00 till sunset Served from 12:00 noon until 14:00 in beach bars. Served from 11:00 am until midnight
<b><u>General Information</u></b>	Kindly be Informed that all our Sunny Days El Palacio Guest are entitled to use all facilities in our sister hotels Palma De Mirette & Mirette Resorts including bars, restaurants, beach, pool & aqua park		
<b><u>Beverage information</u></b>	Be kindly informed that fresh juices, turkish coffee, pop corn and imported alcoholics are not included in our inclusive system.		
<b><u>A La Carte restaurant</u></b>	All Inclusive Guests with 7+ days accommodation are entitled for free dinner at ala carte restaurants (Italian, Fish, Four Corners & Asian). Prior reservation is required from 22:00 till 15:00.		
<b><u>All Inclusive privileges</u></b>	Your AI privileges will be counted from 10:00 till 24:00 The bracelet has to be worn the whole stay and to be shown if requested.		
<b><u>Safe</u></b>	Available in your room. Instruction paper available inside of the wardrobe on the door. Kindly be advised to keep the safe door opened before your check out .The Management of the hotel takes no responsibility for valuables left in your room outside your safe box.		
<b><u>Towel card &amp; Towels</u></b>	The towel card, which you received upon check in, entitles you to get one towel each day at one of our Towel Centers. (Opens daily from 09:00 until sunset) You need to give the towel back to the towel center and get the card by the end of the day. In case of lost towel or towel card you will be charged with amount of 400 L.E.		
<b><u>Dress code</u></b>	We kindly request you not to wear swimming costumes in the restaurant during the breakfast, lunch and dinner. Please don't wear sleepers, shirts without sleeves or shorts during the dinner time.		
<b><u>Animation Activities</u></b>	Information about animation program available by the info board, located by the pool area. Seven nights per week with different shows for kids & Adults		
<b><u>Gym</u></b>	Opens daily from 09:00 am till 18:00 pm. Minimum age to use the gym 16 years old It is not permitted to use the gym room without sport shoes.		
<b><u>Kids club</u></b>	Daily changing activity programmes with professional animators. Open from 10:00 till 12:30 and from 15:00 till 17:00 .		
<b><u>Doctor</u></b>	The clinic opens daily (with extra charge) From 10:00 till 22:00 by the lobby <b>** In emergency cases please call Ext. 2 (24 hours) **</b>		
<b><u>Room cleaning</u></b>	Room cleaning hours: daily from 9:00 am to 17:00 pm If you prefer a special time for cleaning, please use the door sign or call Ext. 3.		
<b><u>Laundry</u></b>	Please use the list and the laundry bag in the wardrobe of your room. You can call the laundry service ext. 3. Laundry service with an additional charge.		
<b><u>Minifridge</u></b>	Mini Bar in the room at an additional cost Daily 3 complimentary Small bottles of water is served in the room.		
<b><u>Internet Services</u></b>	Available at reception area free of charge. Internet in the rooms will be against extra charge.		
<b><u>Healthy and Safety</u></b>	Fire Escape map is located on back of each rooms door to show the direction to the nearest exit way.'		
<b><u>Key system</u></b>	During check-in, guests will receive one key card per room. In case of key loss you will be charged with amount of 150 L.E.		
<b><u>Check Out</u></b>	Please note that the check-out time is at 12:00 noon. Please, leave your luggage outside the door and deliver to the Reception your room key, towel cards and bracelets. You can settle your account either by cash or by credit card: only (Visa, Master card). If you would like to stay longer in the room, the hotel provides late check out with extra charge according to hotel availability. For more information please contact the Reception desk (Ext. 2).		