

Dear guests,

Welcome to The Three Corners. The management is delighted to have you with us and sincerely hopes your stay will be a pleasant and memorable one. Throughout your stay our highly trained and experienced employees will do their best to meet your needs and expectations.

If you have any request or you would like to have information, please contact **Guest Relations** (e.g. for arranging a taxi, special requests, problems in the room, flight times and pick up times,...). Also on special occasions, such as birthdays or wedding anniversaries, you can give your family members an unforgettable day. The Guest Relations desk is in reception, or call 102 , 0 from your room.

We hope your stay with us is enjoyable and we would be delighted to receive your comments and suggestions, in order to continue offering services of the highest standards. We look forward to being at service to you.

Yours sincerely,
Guest Relation

The all inclusive system

Food

Main Restaurant

Breakfast 06.30 - 10.00
Lunch 12.30 -14.30
Dinner 18.30 - 21.30

Beach Restaurant

Lunch 12.00 -14.00
Ice cream 15.00 –16.00 at the beach bar.
Afternoon Snacks 15.00 – 17.00 at the beach bar.

- Gluten free meal is available on our buffet; please contact the restaurant manager for assistance.
- One way cutlery is available at all restaurants upon request.
- In case you request breakfast or lunch box , you should make the order with the hotel reception latest at 20h00 one day before your trip.
- If you suffer from specific allergies or diabetes, please inform the reception department.

Dolce Vita

One time dinner in a la carte Italian restaurant for free per week.
(with prior reservation with our reservation team at the Panorama main restaurant during the Breakfast).

Marhaba

2 dinners in à la carte oriental restaurant for free per week “one Egyptian, the other is Lebanese”.
(with prior reservation with our reservation team at the Panorama main restaurant during the Breakfast).

Dolphin Bar

Late breakfast 10.00-11.00 AM

Relax Beach

Chill out on the Relax Beach, left side of the main beach where direct swimming from the beach is provided, without any sign of disturbance, services or even toilets.

Beverages

- The all inclusive beverages are available from 9.30 am till midnight.
- The *all inclusive* beverages are served in glasses, one at a time in all bars (Lobby, Pool (till 22:00 hrs)., Beach Bar(till sunset) Dolphin bar (from 16:00 till 22:00)).
- At midnight the program finishes
- On arrival you'll find one bottle of water, free of charges, in the room.

All Inclusive and free of charge:

- Soft drinks
- Locally produced alcohol
- Cocktails prepared with local alcohol

Not all inclusive (chargeable)

- Imported alcoholic drinks
- Local champagne
- Fresh fruit juice
- Espresso, Turkish coffee, cappuccino, Irish coffee
- Beverages in bottles or cans
- Mini bar consumption

Sports and activities

All inclusive:

- Animation
- Hobby bar: books, chess, backgammon...
- Fitness Room (Outdoors)

Not all inclusive (chargeable)

- Diving(via the Diving Center at the Beach)
- Billiards
- Spa (massage only available)
- Horse & camel ride.
- Bazar bookshop

Other services

All inclusive:

- Towel service, sun beds and umbrellas at the main swimming pool, Dolphin pool and at the main beach& relax beach
- The children's club
- Baby cots (on request)
- Safety deposit box
- Hairdryer in the room
- Soft Mattresses in the room (on request)
- Scale (on request)
- Free Wi-Fi internet in the Lobby, around the pool and at the main beach.

Not all inclusive (chargeable)

- Excursions
- Laundry
- Medical services and needs (doctor on call, please contact Reception or Guest Relations for more information)
- Shuttle bus transfers between hotel and airport organized by the hotel
- DVD

Remarks:

- If you are interested in making PCR test in the hotel, you should contact our hotel doctor 4 days prior to your departure date at 10.00 AM in order to reserve.
- We kindly ask you to respect our dress codes in the restaurant, no swim wear or slippers, and during meals no sport shorts (long trousers and shirts with sleeves for man are obligatory).
- We would like to inform you that it is not allowed to reserve sun beds at the pool or beach. If a sun bed is not used for more than an hour, the pool attendant will collect your towel and belongings.
- After sunset the swimming pools are being cleaned and then it is not recommended to swim.
- Changing room and toilets are located between the main pool and Dolphin pool.
- It is forbidden to collect, remove or damage natural resource, Living or dead, from dive sites (corals, reef-fish, etc.)
- Marsa Mubarak "turtle's bay" is a snorkeling bay one can reach walking on the beach and not through swimming or snorkeling from the hotel in order not to be subjected to the danger of sinking.
- We would like to ask you to observe and obey the flag warnings at the beach. On days with high waves swimming is dangerous and prohibited.
- Fish Feeding is not allowed.
- Sitting and /or walking on corals is not allowed.
- Keep a distance of minimum 1 m between you and reef or the bottom.
- Aged guests, guests with poor health condition or single guests will not be allowed to swim or snorkel at the house reef.
- Fine of Euro 50 will be charged if any of the above has been violated.

Enjoy your stay with us.