

### Ultra All - inclusive Program

Dear Guest,  
**Welcome to Titanic Palace!**

<b>Meals</b>	<b>Main Restaurants (Antonio &amp; Cleopatra)</b>	Breakfast Late breakfast Lunch Dinner Late Dinner	07:00 - 10:00 10:00 - 11:00 12:30 - 14:30 18:00- 21:00 22:00 - 23:00
<b>A la carte Restaurants</b>	<u>Titanic Palace restaurant:</u> Indian Restaurant → with reservation for 2 <sup>nd</sup> seat from 19:30 Chinese Restaurant with reservation for 2 <sup>nd</sup> seat from 19:30 Mongolian Restaurant without reservation Mexican Restaurant with reservation for 2 <sup>nd</sup> seat from 19:30 Japanese Restaurant with previous reservation Note - First seat from 18:00 till 19:00 without reservation. Note - Reservation Time from 10:00 AM until 12:00 front of Indian restaurant. <u>Titanic Beach restaurant :</u> Italian Restaurant ... With previous reservation. Grill Restaurant ... With previous reservation. Lebanon Restaurant ... With previous reservation. Chinese & Mongolian Without reservation. Reservation Time for ala cart restaurant in Titanic Beach from 10: 00 till 11:30.	18:00- 20:30 18:00- 20:30 18:00- 20:30 18:00- 20:30 18:00- 20:30 18:00- 20:30 18:00- 20:30 18:00- 20:30 18:00- 20:30 18:00- 20:30	
<b>Snacks &amp; ice cream</b>	Beach Restaurant lobby Bar Ice cream at beach bar Shin Shin Bar	12:00 - 16:30 00:00 -02:00 12:00 -16:00 12:00-16:00	
<b>Beverage Service</b>	Lobby Bar (Caesar bar) local alcoholic, draft soft drinks, Pool Bar Aqua Bar Beach Bar	24 hours 09:00 – 19:00 10:00 – 18:30 09:00 – 18:30	
<b>STARBUCKS</b>	WE PROUDLY SERVE STARBUCKS COFFEE	EXTRA CHARGE	08:00 – 22:00
<b>Extra Charge Services</b>	Doctor - Spa – Laundry - Limousine Service - imported alcohol – Turkish coffee – Hot Stone restaurant - Fresh Juice, Pop Corn, Cotton candy & Ice cream		
<b>Wi-Fi</b>	Wi-Fi is free of charge (limited speed), (guest name and room number).		
<b>Beach Towels</b>	The towel card which you receive upon check in entitles you to get one towel each day from our towel center at the pool or at the beach. Please don't forget to return your towel and take your towel card back. In case you lost your towel or towel card you will charge by 10 euro per one.		
<b>Ultra All-inclusive privileges</b>	Your AI privileges will be counted 24 hours, the bracelet has to be worn the whole stay and to be shown upon request, VIP bracelet for regular guest (Blue one).		
<b>Safe Deposit Box</b>	Safe deposit box available in the room free of charge, the management takes no responsibility for valueitems left in the room or public area, which not inside the safe box. If you have a problem with safe box, please contact the reception desk 8702 – 8703, 0. Please, don't keep your safe box open, while you are not at the room.		
<b>Dress Code</b>	Swimming wear is acceptable only outdoor. When indoor please dress appropriately.		
<b>Check- in check- out Time</b>	Check-in time: 14:00 PM check-out time 12:00 PM On the departure day please leave your luggage Outside your room door and deliver the key card and towel card to the reception desk before 12:00 PM. For late check- Out please contact the reception desk regarding the availability and the price.		

<b>Activities</b>	<p>For the animation programs, please check information board which located at the entrance of the Main Restaurant, pool area, and lobby bar.</p> <p>Tennis &amp; Mini Golf: From 10:00 AM till 17:00 sunset free of charge with previous reservation with the recreation teams.</p>
<b>General information</b>	<ul style="list-style-type: none"> <li>• Please do not reserve sunbeds around the pool &amp; on the beach before 8 AM.</li> <li>• Swimming Pools working from 08:00 AM till sunset .</li> <li>• Aqua Park slides working from 10:00 Hrs till 16:30 Hrs , break time from 13:00 till 14:00PM for cleaning and to be maintained.</li> <li>• Money Exchange: ATM Machines in the lobby area and shopping arcade, customer service number written on ATM.</li> <li>• Please leave your safe box open during your check-out time and make sure that the safe box empty.</li> <li>• It is not allowed to smoke shisha anywhere in the hotel.</li> <li>• Breakfast boxes and wake up calls for your excursions &amp; departure can be reserved one day before with reception desk maximum Before 21:00.</li> <li>• Pillows and linen: please it's not allowed to take any pillows or linen from the room to outside the hotel for excursions.</li> <li>• Mini bar refilled daily with soft drinks and Mineral water.</li> <li>• For health and safety reasons, proper swim wear must be worn in our swimming pools (rubber Shoes is recommended at the beach), please follow pools and beach instruction board.</li> <li>• Hotel management has the right to change any times of service according to the operation.</li> <li>• Bungalow &amp; Swim up rooms: Higher category rooms with direct pool access with extra charge, it's not allowed for children less than 12 Years in swim up rooms and +18 for Bungalow according to safety rules.</li> <li>• Kids Club: From "04 up to 12 years old accompanied by our animators, Enjoying by different Activities for children next to play ground kids' area. start from 10:00 A.m. till 17:00 p.m.</li> <li>• For the loss of the Towel card will be charged 10 €, the bracelet 5 €, room card 5 \$.</li> <li>• Limousine service desk available daily from 10:00AM– 09:00PM.</li> </ul> <p>(Outside taxi): Please be informed that the hotel doesn't hold any responsibility for any accidents happen outside the hotel with outdoor taxi.</p> <ul style="list-style-type: none"> <li>• Pets are not allowed in the hotel.</li> <li>• All indoor area nonsmoking.</li> <li>• Please don't leave the room key card in the power sever when you out to saving power.</li> <li>• Children safety under parent's responsibility at (elevator, escalator, aqua park – kids garden-Swimming pool, beach area), Children less than 1.20 cm tall can't use the adult aqua park slides \And please follow up aqua park instruction.</li> <li>• Babysitter: available for extra charge with pervious reservation please contacts the reception desk.</li> <li>• Gym: Located at the spa center (Free of charge).</li> <li>• Diabetic, allergenic and vegetarian guests: Please advise us if you have diabetic, Allergic for Glutamine towards any kind of food, please contact food and beverage manager directly at the restaurant area.</li> <li>• Balcony / Terrace door: please keep your terrace door closed when you will be out of the room. According to the local law "disco entrance and Alcoholic drinks not available less than 18 years old".</li> <li>• Please upon your arrival be sure that everything in your room working normal and if you find any damage items immediately contact the reception desk to avoid any responsibility.</li> <li>• Electricity &amp; Voltage: The voltage at the hotel is 220v; when you enter the room, please insert your key card in the switch next to the room door to turn on the electricity.</li> <li>• Air – Conditioning button in the commode beside the bed.</li> <li>• Warning Dear Guest Kindly please don't use the ramps because it's for the disables only.</li> </ul> <p>• The hotel Tele Extensions      Reception 8702/8703 - Operator/ 0 - Guest relation 8711- Clinic /8460 - Housekeeping office / 8722    Hospital / 5550.</p> <p style="text-align: center;"><i>Hotel Management team wishes you a very nice holiday</i></p>