



Grand Palladium Punta Cana Resort & Spa

CATEGORY	5*
ADDRESS	Avda. Francia S/n Playas De Bávaro, El Cortecito, República Dominicana, Cp 23000
TELEPHONE	+18092218149
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E-MAIL	Info.puntacana@palladiumhotelgroup.com
WEB	Www.palladiumhotelgroup.com
BUILT	1992
LAST REFURBISHED	2017
TYPE OF HOTEL	Holiday Resort, Events and Conferences, Family friendly .
BOARD BASIS	All Inclusive Premium.



RECEPTION SERVICES

24-hour service	Check-in: 3 pm	Check-Out: 12pm
Languages spoken: 	Card payment: 	Day pass*
Night pass*	Early Check In***	Late check out***
Upgrade***	Express Check-Out	Currency exchange
Courtesy shower	Customer Service	Babysitter***
Postal service	Wake-up call	Porter

Observations: *Extra charge ***Extra charge & On request



SERVICES

 Fire alarm	 Room Service 24h*	 Waiter service in the pool
 Pool towel	 Medical service*	 Free Wi-Fi
 Laundry service*	 24-hour security	 Parking
 Info Tours	 Shuttle service***	 Digital press
 Bali Beds***		

*Extra charge
** Charges may apply
***Extra charge and prior reservation



HOTEL FACILITIES

Num. rooms: 582	Villas: 15	Buildings: 2
Lobbies: 1	Area: 320000	Swimming pools: 6
Show cooking Restaurants: 5	Bars: 21	A la carte Rest.: 9
Miniclub /Babyclub /TeenClub	Sporting facilities	Zentropia Palladium Spa & Wellness
Boutique•	Gym	Hairdresser•

Observations: *Extra charge



ACCESS

Airport km: 23
Taxi min: 30
Approx. price USD: 35



DISABLED

Accessible rooms: 3
Level access: Yes
Pool Access: Yes



BEACH

Lifeguard: Yes
Beach Access: Yes
Sand color: White



B. CENTER

Banquet: 7
Total Area m2: 605
Max Capacity: 500

The use of glass containers is prohibited by law in the beach area, drinks and food are served in plastic cups and plates.
Observations: *Children must be accompanied by a responsible adult at all times. Personal loudspeakers and hookahs are prohibited.*



BARS AND RESTAURANTS

Name	Opening hours	Reservation	Dress code	Location
Cabaret Restaurant				
Chic Cabaret & Restaurant**	Dinner :08:00pm-11:00pm	✓	✓	Gp Punta Cana
Show cooking Restaurants				
La Catedral	Breakfast:07:00am-10:30am Dinner :07:00am-10:00pm	-	✓	Gp Bávaro Suites
El Behique	Breakfast:07:00am-10:00am Lunch :12:30pm-03:00pm	-	✓	Gp Punta Cana
Las Torres	Breakfast:07:00am-10:30am Dinner :06:30pm-10:00pm	-	✓	Gp Palace
El Arrecife	Lunch :12:00pm-04:00pm	-	✓	Gp Bávaro Suites
Poseidón	Lunch :12:00pm-04:00pm	-	✓	Gp Palace
A la carte Restaurants				
La Lola (Spanish Cuisine)	Dinner :06:00pm-10:00pm	✓	✓	Gp Bávaro Suites
Bamboo (Asiatic Kitchen)	Dinner :06:00pm-10:00pm	✓	✓	Gp Bávaro Suites
La Adelita (Mexican Kitchen)	Dinner :06:00pm-10:00pm	✓	✓	Gp Bávaro Suites
Bhogali (Indian Kitchen)	Dinner :06:00pm-10:00pm	✓	✓	Gp Palace
La Paisana (Argentine Kitchen)	Dinner :06:00pm-10:00pm	✓	✓	Gp Bávaro Suites
Sumptuori (Japanese Kitchen)	Dinner :05:45pm-10:30pm	✓	✓	Gp Palace
El Dorado (Steakhouse)	Dinner :06:00pm-10:00pm	✓	✓	Gp Punta Cana
Portofino (Italian Kitchen)	Dinner :06:00pm-10:00pm	✓	✓	Gp Punta Cana
First, Wine **	03:00pm-11:00pm	✓	✓	Gp Bávaro Suites
Lobby bars				
Caoba Lobby Bar	09:00am-01:00am	-	-	Gp Bávaro Suites
Guayacán Lobby Bar	09:00am-01:00am	-	-	Gp Palace
Macao	09:00am-01:00am	-	-	Gp Punta Cana
Bars in Restaurants				
El Dorado & Portofino Waiting Bar	Dinner :06:00pm-10:30pm	-	✓	Gp Punta Cana
Kan Pai Waiting Bar	Dinner :05:30pm-11:00pm	-	✓	Gp Palace
Bamboo, Lola, Adelita Waiting Bar	Dinner :06:00pm-10:30pm	-	-	Gp Bávaro Suites
La Paisana Waiting Bar	Dinner :06:00pm-10:30pm	-	✓	Gp Bávaro Suites
Pool bars				
Samaná	10:00am-06:00pm	-	-	Gp Punta Cana
Barahona	10:00am-06:00pm	-	-	Gp Palace
Boca Chica	10:00am-06:00pm	-	-	Gp Bávaro Suites
Saona	10:00am-06:00pm	-	-	Gp Punta Cana
The Secret	10:00am-12:00am	-	-	Gp Palace
Beach Bars				
Capitán	09:00am-06:00pm	-	-	Gp Bávaro Suites
Lambí	09:00am-06:00pm	-	-	Gp Bávaro Suites
Butú	09:00am-06:00pm	-	-	Gp Palace
Cafe				
Piacere Coffee Shop	07:00am-07:00pm	-	-	Gp Palace
Other bars				
Sunset Theater Bar	09:00pm-11:00pm	-	✓	Gp Bávaro Suites
Hemingway*	06:00pm-02:00am	-	✓	Gp Punta Cana
Habits Healthy Bar**	09:00am-08:00pm	-	-	Gp Palace
Sports Bar				
Xtra Time Sports Bar	00:00-00:00	-	✓	Gp Bávaro Suites

Name	Opening hours	Reservation	Dress code	Location
snack bar				
La Uva Grill Bar	10:00am-05:00pm	-	-	Gp Punta Cana

Dinners at the international a la carte restaurants require reservations subject to availability. For groups of 8+ people, contact Public Relations.

Options for dietary restrictions available. Contact Public Relations.

The service of alcoholic beverages to persons under 18 is prohibited.

Observations: Las Torres, Behique & Catedral: subject to change according to season.

*Adults only 18+

**Additional charge

Please check opening days of the a la carte restaurants at the hotel.

 **ROOMS**

TOTAL:582	Deluxe Garden View	Deluxe Pool Side	Junior Suite Garden View	Junior Suite Poolside	Loft Suite Garden View	Loft Family Suite	Premium Junior Suite Poolside
Number of rooms	140	174	114	116	20	10	8
m ²	35	35	42	42	60	87	56
2 beds Full Size	✓	✓	✓	✓	✓	✓	-
King size bed	✓	✓	✓	✓	✓	✓	✓
Separate shower	-	-	-	-	-	-	✓
Whirlpool tub with shower	✓	✓	✓	✓	✓	✓	-
Hydromassage bath in the room	-	-	-	-	-	✓	✓
Jacuzzi in the room	-	-	-	-	-	✓	-
Double sink	✓	✓	✓	✓	✓	✓	✓
separate toilet.	-	-	-	-	-	-	✓
Second toilet	-	-	-	-	✓	✓	-
Sofa Bed	-	-	✓	✓	✓	✓	✓
Combined bedroom and living room	-	-	✓	✓	✓	✓	✓
Balcony with furniture	✓	✓	✓	✓	✓	✓	✓
Bathrobe and slippers **	-	-	-	-	✓	✓	✓
Minibar	✓	✓	✓	✓	✓	✓	✓
Flat-screen TV	✓	✓	✓	✓	✓	✓	✓
USB-Charger	✓	✓	✓	✓	✓	✓	✓
Electronic safe	✓	✓	✓	✓	✓	✓	✓
Iron and ironing board	✓	✓	✓	✓	✓	✓	✓
Tea and coffee-making facilities	✓	✓	✓	✓	✓	✓	✓
Bar counter	-	-	-	-	-	-	✓
Nespresso coffee maker	-	-	-	-	-	-	✓
Bathroom amenities	✓	✓	✓	✓	✓	✓	✓
Hair dryer	✓	✓	✓	✓	✓	✓	✓
Wake-up call	✓	✓	✓	✓	✓	✓	✓
Rooms for disabled guests	-	-	✓	-	-	-	-
Desk	✓	✓	✓	✓	✓	✓	✓
WIFI	✓	✓	✓	✓	✓	✓	✓
Magnifying mirror	✓	✓	✓	✓	✓	✓	✓
Full length mirror	✓	✓	✓	✓	✓	✓	✓
Scales	✓	✓	✓	✓	✓	✓	✓
Telephone*	✓	✓	✓	✓	✓	✓	✓
Wine climatiser	-	-	-	-	-	-	✓
Fan	✓	✓	✓	✓	✓	✓	✓
Air conditioning	✓	✓	✓	✓	✓	✓	✓
Black out curtains	✓	✓	✓	✓	✓	✓	✓
Crib**	✓	✓	✓	✓	✓	✓	✓
Two floors	-	-	-	-	✓	✓	-
Room service 24h*	✓	✓	✓	✓	✓	✓	✓
Non smoking	✓	✓	✓	✓	✓	✓	✓
Whirlpool preparation ***	✓	✓	✓	✓	✓	✓	✓
Garden view	✓	-	✓	-	✓	✓	-

