

Dear Guest,

We would like to thank you for choosing Coral Sea Waterworld and to wish you an enjoyable stay.

| Food: | From | To | Service | Location |
|-----------------|-------------|-----------|--------------------|------------------------|
| Breakfast | 07:00 | 10:00 | Open Buffet | Main Restaurant |
| Lunch | 12:30 | 14:30 | Open Buffet | Main Restaurant |
| Dinner | 18:30 | 21:30 | Open Buffet | Main Restaurant |
| Snacks | 11:00 | 14:30 | Served Mini Buffet | Splash Bar "Aqua Park" |
| Light Lunch | 12:00 | 16:00 | Self Service | Food Court by beach |
| Afternoon Tea | 16:00 | 18:00 | Served Mini Buffet | Asian Restaurant |
| Midnight Snacks | 00:00 | 02:00 | Served Mini Buffet | Lobby (Coffee Corner) |
| Ice Cream | 12:30 | 14:30 | | Main Restaurant |

Beverages:

All drinks are served by glass (one drink served per person at a time). All Inclusive drinks are served at:-

| Bars: | From | To | Service | Location |
|-----------------|--------------|-----------|----------------|--------------------------|
| Coffee Corner | 10:00 | 00:00 | At Counter | Lobby |
| Coffee Corner | 00:00 | 10:00 | At Counter | Lobby "Only Soft Drinks" |
| Splash Bar | 10:00 | 17:00 | At Counter | Aqua Park |
| Pools Bars | 10:00 | 18:00 | At Counter | Pools |
| Beach Bar | 10:00 | 18:00 | At Counter | Beach |
| Dine Around Bar | During Meals | | At Counter | Main Restaurant |

All Bars Service at Counter

*****General information**

- Please do not leave your **passports** at the reception and collect them upon check in
- Safe box** is in the room free of charge. **The hotel has no liability for any valuables left outside safe box.**
- Italian Restaurant** opens daily for dinner - **Asian Restaurant** opens for dinner on (Saturday, Monday, Tuesday, and Thursday) – Each restaurant is at the charge of **15** US Dollars per person – **50% Discount on drinks BY GLASS NOT BOTTLES - Booking in advance is required.**
- Dress Code:** Please wear suitable attire in the restaurants and Lobby area
- Check out time** is maximum 12:00 noon, please hand the key to reception to avoid an automatic late checkout charge, to reserve a late check-out room, please see reception team one day prior to departure date to check availability and settle the late check-out charge
- Local Alcoholic drinks** are part of Hard All-inclusive formula, No alcoholic service for children under age of 18
- Room service (24hr), imported hard drinks, laundry, Billiards, Water sports, Spa, clinic are at extra charge.
- Food allergies: please ask to speak to Food and beverage Manager for assistance**
- If necessary guests above 65 Years Old can order food in the room (From Main Buffet – During Meals)
- For excursions; Meals Boxes to be reserved with Reception Team before 19:00 (No Meals Boxes on Departure date)
- Pool & Beach Towels: are available in the rooms and can be replaced from room cleaner on request.**
- Using of gym is maximum for 6 pax and 45 minute per pax then to be closed for 30 minutes for disinfection
- Please respect social distances in all public areas, restaurants, pools, beach, Aqua Park...etc
- Smoking shisha: is forbidden inside the entire hotel (Rooms or public areas...etc)
- Please follow wastes segregation instructions
- Aqua Park** opening hours from 10:00 till Sunset
- Guests have to read and follow instructions on the signs or given by recreation team**
- Do not pull or propel yourself or others into the rides, No running, jumping, diving, standing, kneeling, rotating, tumbling or stopping in the flumes
- Swimming and using Aqua Park are not allowed if guest is under influence of alcoholic, drugs, or pregnant females
- Glassware, Electronic devices are not allowed in all pools and Aqua Park, Life jackets are forbidden in all the slides
- Appropriate swimwear must be worn when using the pools and Aqua Park
- Swimming and using Aqua Park are at your own risk. Night Swimming is strictly forbidden.**
- The hotel holds no responsibility for guests' injuries or personal belongings left unattended on Pools, Beach, Aqua Park or Public areas**
- Children must be supervised by an adult at all-time especially around Pools, Aqua Park, Beach and Public areas – children are not allowed to use the adults' pools**



Wi-Fi Service: Wi-Fi access is called “CoralSea-WiFi” – Throughout entire hotel

Connect to **Room Login**. **User name:** Your room number – **Password:** As shown below

- **Limited Package (Included):** Up to 2 devices per room at same time.
From 1 to 7 days 4 GB – 8 days to 13 days 6 GB – 14 Days and above 8 GB
- **Unlimited Wi-Fi Packages:** Unlimited usage and up to 5 devices at same time
One day package: 115 Egyptian Pounds - Rest of stay package - 385 Egyptian Pounds
 - To purchase either of these packages: Click on **PURCHASE** button after login screen.
 - Wi-Fi Charge will be automatically added to your room bill.

IMPORTANT NOTES

- * Limited Wi-Fi package cannot be reactivated once unlimited package is purchased
- * Connect to **Account Login** using same password once you make checkout
- * **Wi-Fi will be disconnected when you are not using your device to stop consuming Wi-Fi packages by back ground apps or auto updates..etc. You can activate auto join on your device or easily login again**

USER NAME:

PASSWORD:



- | | | |
|-------------------------|------------------|--------------------------|
| 1 – Entrance & Parking | 7 – Kids Club | 13 – Diving Center |
| 2 – Main Building | 8 – Sports Area | 14 – Beach |
| 3 – Aqua Park | 9 – Relax pool | 15 - Kite surfing center |
| 4 – Clinic | 10 – Palms Pool | |
| 5 – Rooms starts with 1 | 11 – Food Court | |
| 6 – Rooms starts with 2 | 12 - Health Club | |