

STEIGENBERGER

ALCAZAR
SHARM EL SHEIKH

ALL INCLUSIVE CONCEPT

Meals:

Meal	Outlet	Opening Hours
Breakfast Buffet	Zohreya Main Restaurant	07:00 – 10:30
Late Breakfast	Almaza Bar	10:30 – 11:30
Lunch	Zohreya Main Restaurant	12:30 – 15:00
Dinner	Zohreya Main Restaurant	19:00 – 22:00
Late Dinner	Marha Bar	00:00 – 02:00
Pastry Corner	Cazar Bar	18:00 – 22:00
Snacks	Sanafir & Amoura Bars	12:00 – 17:30
Snacks	Almaza Bar	12:00 – 18:00

Bars:

Outlet	Opening Hours
Marha Bar (Lobby area)	Drinks & Snacks 24 h
Cazar Bar (Lobby area)	19:00 – 01:00
Amoura (pool 1)	10:00 – 00:00
Almaza Bar (pool 2)	10:00 – 19:00
Adults Pool Bar	10:00 – 19:00
Sanafir Bar (beach area)	10:00 – 22:30

- Mini Bar items are included once upon arrival with free daily refilling only soft drinks.
- The dress code for dinner for men in all restaurants is smart casual (Polo shirt/shirt/ long trousers/ closed shoes).
- It is not allowed to go inside any restaurant at any meal with wet swimming suit or bikini.
- All soft & local alcohol drinks are included.
- Imported alcohol is available at extra charge.
- All dishes with lobster in the menu for extra charge (25% discount applicable).

A La Carte Restaurants:

Outlet	Opening Hours
Hama - Japanese restaurant	18:30 – 22:30
Limoni - Italian restaurant	18:30 – 22:30
Amoura - Lebanese restaurant	18:30 – 22:30
Sanafir - Seafood restaurant	18:30 – 22:30
La Maison - Mediterranean restaurant	18:30 – 22:30

A la carte restaurants are included free of charge for All Inclusive guests.

Reservation in advance is required through the terminal at Guest Relations Office or qr code scanner. Reservations for the same day close at 12:00.

**Teppanyaki restaurant. Extra charge

Sports and Entertainment:

- Beach volleyball - Tennis courts & Multipurpose court - Table tennis – Billiard.
- Two kids clubs (age 4 -12. Hours: 10:00 – 17:00 / 20:00 – 23:00).
- Daily animation activities.

Other Free Services:

- **Wi-Fi:** free Wi-Fi in public areas and guest rooms.
- **Money exchange:** the ATM is located outside of the lobby area on the left side.
- **Club cars:** club cars are available through all the territory and round is every 15 minutes with several stops.
- **Spa: Sauna, Jacuzzi** at Mivida Spa (10:00 – 19:00) free of charge. Please reserve in advance at 8700.
- **Gym 24 hours:** (From 8:00 till 20:00 with trainer) please contact reception if you wish to use Gym out of this time.

Extra Charge Services *:

- Room service, Medical service, Spa treatment, Laundry, Baby sitter, Tennis floodlight, Limo Service, Hookah (Shisha)

Other Information and Rules:

- **Adult pool:** is the last pool near the beach (adults only).
- **Shopping:** the shopping arcade and hotel pharmacy are located outside of the main gate on the right.
- **Beach and snorkeling:** beach towels are available in the rooms.
- **Snorkeling equipment:** is available at the jetty free of charge.
- **Diving Center:** Located at the beach.

Bringing food and beverages from external sources is not allowed for the health and safety reasons. Please wear your armband throughout your stay.

Please note that payment by cash can be done at the reception only. POS machines are available in all outlets.

We are here for you!

Please contact the Guest Relations team or Front Desk (ext.0 or ext.8407) for any assistance, inquiry or if you have any special occasion or for sharing with us your comments, which are vital to us in our endeavor to continuously, improve our services.