

HOTEL

Name: Ib. Creta Panorama amp Mare

Category: Iberostar
Stars: 4
Abbreviation: PAN
Code: 88

GDS: SABRE - 142928 APOLLO GALILEO - 43004 AMADEUS - HERPAN WORLDSPAN - HERPA ODD - HE5GRPAN

 Logo:
 Ver

 Season:
 From - To

 Season From:
 15 04 2024

 Season To:
 01 11 2024

Comment season: Opening year: 1997
Year that joined the chain: 1998

CONTACT

Address: P.O. BOX 32 Rethymnon

City: Creta
Country: Greece
CP: 74100

Email: creta.panorama@iberostar.com

 Tel. Reception:
 30 28343 06700

 Tel. Reservations:
 30 28343 06741

 Fax:
 30 28343 06718

LOCATION

Distance to the sea: The hotel is beach front 50-100 m

Geolocation:

View Larger Map

AIRPORT

Airport name: Heraklion International Airport Nikos Kazantzakis

Code airport: HER
Distance from hotel: 65km

Airport name: Chania International Airport Daskalogiannis

Code airport: CHQ
Distance from hotel: 85km

CLOSEST CITY / TOWN

Name city/town:

Distance from hotel:

Name city/town:

Distance from hotel:

Oskm

Name city/town:

Chania

Distance from hotel:

S5km

PUBLIC TRANSPORTATION TO - FROM THE AIRPORT



Airport name: Heraklion International Airport Nikos Kazantzakis

Bus line: Bus line Heraklion - Rethymno

Distance to bus stop: 50m

Metro line: N A

Distance to metro station: N A

Taxi: 65 km

Distance to taxi stop: 50m

Other: -

Airport name: Chania International Airport Daskalogiannis

Bus line: Chania - Rethymno

Distance to bus stop: 50m

Metro line: N A

Distance to metro station: N A

Taxi: 85km

Distance to taxi stop: 50m

Other:

PUBLIC TRANSPORTATION TO - FROM CITY / TOWN

City name: RETHYMNON
Bus line: YES
Distance to bus stop: 50m
Metro line: N A
Distance to metro station: N A
Taxi: YES
Distance to taxi stop: 50m
Other: -

AWARDS & CERTIFICATIONS

Awards & Traveller's Choice

Image:

Awards & Traveller's Choice

Image:

Awards & amp; certifications: Green Key

Image:

Awards & amp; certifications: ISO 9001

Image:

Awards & amp; certifications: ISO 9001

Image:

TYPE OF GUEST

Type of guest: All ages
Min. Year (Adults only):

PLACES OF INTEREST

Name: Rethymno
Distance from hotel: 18 km

Description: Old Town and old port of Rethymno Small Market of Rethymno Venetian fortress Fortezza Museums Arkadi Monastery Museum of

ancient Eleftherna The Cave of Zeus

Name: Heraklion
Distance from hotel: 65 Km

Description: Archaelogical towns of Knossos and Festos Archaelogical Museum Museum of Natural History Cretaquarium.

IBEROSTAR*

Name: Lasithi-Elounda

Distance from hotel: 148 km

Description: The island of lepers SPINALONGA

Name: Chania
Distance from hotel: 85km

Description: The old port of Chania

PETS

Pets allowed: Weight (Pets Yes): Room facilities: Hotel facilities: -



BUILDING

Name Of Building:	annex building	main building
Type Of Building:	bungalows	main building
Year Of Construction:	1997	1997
Year Last Renovation:	2020 partial renovation	n2020 partial renovation
N. Of Elevators:	0	4
N. Of Rooms:	241	213
N. Of Beds:	621	426
Renovated Rooms:	241	213
Renovated Common Areas:	-	-
Renovated Spa:	-	2016
Pool / Garden Renovated:	-	-

CLIMATE CONTROL

All hotel:	Yes
Reception:	Yes
Restaurants / bars:	Yes
Rooms:	Yes

ACCESSIBILITY

Rooms: 18 GARDEN VIEW MAIN BUILDING

Common areas: Steps Ramp Elevator

Spa: Steps Ramp
Pool / Garden: Steps Ramp



GARDEN

Garden: -

M2: 60000m2

Type of vegetation: PALM TREES MEDITERRANEAN VEGETATION

BEACH

Name Of Beach: lianos kavos
Private / Public: public
Blue Flag: yes

Blue Flag (Yes): blue flag 2024
Distance: 100m-200m

Promenade:

Type Of Beach: pebbles
Sunloungers: yes

Sunloungers (Yes): without charge

Parasols: yes

Parasols (Yes): without charge

Mattresses: Mattresses (Yes): Towels: yes

Towels (Yes): without charge

Snack-Bar: Snack-Bar (Yes): Balinese Beds: Balinese Beds (Yes): Sea Soul Beach Club: -

Others: public beach with

privacy towels with a...

LIFEGUARD

Sea Soul Beach Club (Yes):

Lifeguard: No
Lifeguard from: Lifeguard to: Lifeguard timetable: -





ROOM TYPE

Room Name:	Double Garden View	Double Garden View Handicapped	Double Sea View	Double Sea View Priority Location	Bungalow Garden View	Bungalow Sea View	Family Bungalow Sea View
Room Code:	dgv	dgv	dsv	svpl	bgv	bsv	fsv
Type Of Room:	double	double	double	double	bungalow	bungalow	bungalow
View:	garden view	garden view	sea view	sea view	garden view	sea view	sea view
Category							
Colonial:	-	-	-		-	-	-
Duplex:	-	-	-	-	-	-	-
Family:	-	-	-	-	-	-	Yes
Penthouse:	-	-	-	-	-	-	-
Presidential:	-	-	-	-	-	-	-
Priority Location:	-	-	-	Yes	-	-	-
Romantic:	-	-	-	-	-	-	-
Spa:	-	-	-	-	-	-	-
Special:	-	-	-	-	-	-	-
Standard:	-	-	-	-	-	-	-
Star Prestige:	-	-	-	-	-	-	-
Superior:	-	-	-	-	-	-	-
Torre:	-	-	-	-	-	-	-
Characteristics							
2 Rooms:	-	-	-	-	-	-	-
3 Rooms:	-	-	-	-	-	-	-
Handicapped:	-	Yes	-	-	-	-	-
Honeymoon:	-	-	-	-	-	-	-
Interconnected:	-	-	-	-	-	-	-
Separate Living Room:	-	-	-	-	-	-	-
Smoking:	-	-	-	-	-	-	-
Twin:	-	-	-	-	-	-	-
With Balcony:	-	-	-	-	-	-	-
-		-	-	-	-	-	-
Aprox Sq. M.:	23 sqm	23 sqm	23 sqm	23 sqm	21 sqm	20 sqm	26-30sqm
Balcony Height (Cm):	1.05-1.10m	1.05-1.10m	1.05m -1.10m	1.05m -1.10m	1.05m-1.10m	1.05m-1.10m	1.05m-1.10m
N. Of Rooms:	13	18	127	50	26	37	56

Pax

IBERO	STAR*
3 HOTELS &	RESORTS

Total Pax Min.:	2	2	2	2	2	2	3 HOTELS & RE	ESORT
Total Pax Max.:	3	3	3	3	3	3	4	
Adults Pax Min.:	2	2	2	2	2	2	2	
Adults Pax Max.:	3	3	3	3	3	3	4	
Children Pax Min.:	-	-	-	-	-	-	-	
Children Pax Max.:	1	1	1	1	1	1	2	

Family Bungalow Waterfront	Bungalow Superior	Bungalow Waterfront	Suite Sea View	Bungalow Superior Interconnecting
fbwf	bay	bwf	sui	bsi
bungalow	bungalow	bungalow	suite	bungalow
seafront	-	seafront	sea view	-
-	-	-	-	-
-	-	-	-	-
Yes	-	-	-	-
-	-	-	-	-
-	-	-	-	-
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-	-	-	-	-
-	-	-	-	-
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-	-	-	-	-
-	-	-	-	-
-	Yes	-	-	Yes
-	-	-	-	-
-	-	-	-	-
-	-	-	-	-
-	-	-	-	-
-	-	-	-	-
-	-	-	-	Yes
-	-	-	-	-
-	-	-	-	-
-	-	-	-	-
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-	-	-	-	-
26-30sqm	20-30sqm	20-30 m2	30-40sqm	52-60 sqm
1.05m -1.10m	1.05m-1.10m			
		1.10 m	1.05m-1.10m	1.05m-1.10m
36	39	37	15	8
3	2	2	2	4

4	4	4	4	8
2	2	2	2	2
4	4	4	4	8
-	-	-	-	-
2	2	2	2	6





ROOM FACILITIES

Room Type:	double garden view	bungalow superior	family bungalow waterfront	family bungalow sea vie	w bungalow sea view	bungalow garden view	double sea view
Outdoor areas			Waternone				
Balcony:	Yes	Yes		-	Yes	Yes	Yes
Direct Beach Access:	-	-	-	-	-	-	-
Semi Private Pool+:	-	-	-	-	-	-	-
Terrace:	Yes	Yes	-	Yes	Yes	Yes	-
Window:	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Outdoor areas (Equipment)			Yes				
Table & Chairs:	Yes	Yes		Yes	Yes	Yes	Yes
Parasol:	-	-	Yes	-	-	-	-
Loungers:	-	-	-	-	-	-	-
Balinese Bed:	-	-	-	-	-	-	-
Jacuzzi:	-	-	-	-	-	-	-
Bbq:	-	-	-	-	-	-	-
Bathtub:	-	-	-	-	-	-	-
Others:	-	-	-	-	-	-	-
Type of bed			-				
Canopy:	-	-		-	-	-	-
Double Bed:	Yes	Yes	-	Yes	Yes	Yes	Yes
Queen:	-	-	Yes	-	-	-	-
King:	-	-	-	-	-	-	-
Roung:	-	-	-	-	-	-	-
Single:	-	-	-	-	-	-	-
Twins:	Yes	Yes	-	-	Yes	Yes	Yes
Other:	Yes	-	-	-	-	-	-
Type Of Bed (Armchair, Baby	double bed or twin	double or twin beds.	-	double bed.sofa bed or	double or twin beds.	double or twin beds.	double bed or twin beds.
Cradle,):	beds extra sofa bed	extra sofa bed	double bed.sofa bed or	bunk bed in sepe	extra sofa bed	extra sofa bed	extra sofa bed
Mattress Width (Inches/cm):	-	-	bunk bed in sepe	-	-	-	-
			-				
Temperature							
Ac:	Yes	Yes		Yes	Yes	Yes	Yes
Heating:	-	Yes	Yes	Yes	Yes	Yes	-
Hot / Cold Climate Control:	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Ceiling Fan:	-	-	Yes	-	-	-	-
Fan:	-	-	-	-	-	-	-



Bathroom		Yes	-	-	-		HOTELS & RESOR
Bathrobes & Slipers:	-	-		-	-	_	-
Built-In Shower Chair:	-	Yes		Yes	Yes	Yes	Yes
Hairdryer:	Yes	-	Yes	Yes	Yes	-	-
Bathtub:	-	-	-	-	-	-	-
Bathtub Step:	-	-	Yes	-	-	-	-
Bidet:	-	Yes	Yes	-	Yes	Yes	Yes
Shower:	Yes	-	-	-	-	-	
Jacuzzi/whirlpool:	-	-	-	-	-	-	
Hair Iron:	-	-	-	-	-	-	-
Beach Towel:	-	-	-	-	-	-	-
Vanity Mirror:	-	-	-	-	-	-	
Roll-In Shower:	-	-	-	-	-	-	
Accesible Tub:	-	_	-	-	-	-	-
Separated Shower & Bathtub:	-	-	-	-	-	-	
Chromatherapy Shower:	-	-	-	-	-	-	
Whirlpool Bath:	_	_	-	_	-	_	_
Sauna:	_						
		standard	-	standard	standard	standard	standard
Bathroom Amenities:	standard	0.00	-	0.00	0.00	0.00	0.00
Jnits Of Bathrooms:	0.00		standard				
Coffee/Tea maker		yes	0.00	yes	yes	yes	yes
Coffee / Tea Maker:	yes	in the room		in the room	in the room	in the room	in the room
Coffee / Tea Maker (Yes):	in the room	_			-	-	_
Expresso Machine:	-	_	yes	_	-	_	_
Expresso Machine (Yes):	_	-	in the room	_	-	-	-
Coffee Maker:	_	-	-	_	-	-	-
Coffee Maker (Yes):	_	-	-	_	-	-	-
Other (Coffe/tea Maker):	_	without charge	-	without charge	without charge	without charge	without charge
Tea / Coffee Selection:	without charge	only on arrival	-	only on arrival	only on arrival	only on arrival	only on arrival
Refills:	only on arrival	only on anival	-	only on arrival	only on arrival	only on anival	only on anivar
	only on annual		without charge				
Minibar		yes	only on arrival	yes	yes	yes	yes
Water:	yes	without charge		without charge	without charge	without charge	without charge
Water (Yes):	without charge	yes	yes		-	-	-
Water & Soft Drinks:	-	without charge	without charge	-	-	-	-
Water & Soft Drinks (Yes):	-	-		-	-	-	-
Water, Soft Drinks, Wine & Spirits:	-	-	yes without charge	-	-	-	-
Type:	-	-	without charge	-	-	-	-
Snacks:	-	-	•	-	-	-	-
Snacks (Yes):	-	-	-	-	-	-	-
Kid's Minibar:	-	-	-	-		-	-
Kid's Minibar (Yes):	-	-		-	-	-	-
Welcome Pack:	-	only on arrival	•	only on arrival	only on arrival	only on arrival	only on arrival
Refills:	only on arrival						



Devices		-	-	-	-	-	HOTELS & RE	SORT
Alarm Clock:	-	-	only on arrival	-	-	-	-	
Bluetooth Speaker:	-	-		-	-	-	-	
Cd Player:	-	-		<u>.</u>	-	-	-	
Dvd Player:	-	-	-	-	-	-	-	
Ipod Base:	-	-	-	-	-	-	-	
Multidevice Charge:	-	-	-	-	-	-	-	
Plug Adapter:	-	Yes	-	Yes	Yes	Yes	Yes	
Telephone:	Yes	-	-	-	-	-	-	
Videogame Console:	-	lad		lcd	lad	lad	lcd	
Ty Tymor	led	lcd 32	- Yes	32	lcd 32	lcd 32	32	
Tv Type: Tv Inches:	lcd 32	satellite tv	ies -	satellite tv	satellite tv	satellite tv	satellite tv	
Tv:	satellite tv	Satellite tv	-	Satellite tv	Satellite tv	Satellite tv	Satellite tv	
IV:	Satellite tv		lcd					
Kitchen		-	32	-	-	-	-	
Gas:	-	-	satellite tv	-	-	-	-	
Electric:	-	-		-	-	-	-	
Microwave:	-	-			-	-	-	
Refrigerator:	-							
For families						_		
Kids Decor:			-	-	-	-	-	
Gifts For Kids:	-	Yes	-	Yes	- Yes	- Yes	Yes	
Cot:	- Yes	Tes		165	res	ies	res	
	ies		-					
Honeymooners Package		Yes		Yes	Yes	Yes	Yes	
Honeymooners Package:	Yes		Yes					
Other facilities						_		
Iron/ironing Board:	_		Yes	_	_	_	_	
Umbrella:			103					
Current Adapter:		Yes		Yes	Yes	Yes	Yes	
Phone:	Yes	Yes	-	Yes	Yes	Yes	Yes	
Safe:	Yes	103		103	103	103	103	
Suici		with charge	-	with charge	with charge	with charge	with charge	
Safe (Yes):	with charge		Yes					
Other room equipment		Yes	Yes	_	_		_	
Slippers:		Yes	with charge		_	_	_	
Bathrobe:	_	-	men enarge	_				
Dressing Table:	_	_						
Dressing Room:	_	_	Yes					
Closet:			Yes					
0.03011			-					
			-					
			-					

double garden view suit

suite sea view

bungalow waterfront

handicapped	Yes	Yes
		-
Yes	-	-
	Yes	Yes
-	Yes	Yes
-		
Yes		
Yes	Yes	Yes
103	103	103
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	Voc	Voc
-	Yes	Yes
-	Yes -	Yes -
- - -	-	-
- - Yes	double bed or twin beds.	double bed or twin beds.
- - Yes -	-	double bed or twin beds.
-	double bed or twin beds.	double bed or twin beds.
- Yes - twin beds	double bed or twin beds. extra sofa bed	double bed or twin beds.
-	double bed or twin beds. extra sofa bed	double bed or twin beds.
-	double bed or twin beds. extra sofa bed	double bed or twin beds.
-	double bed or twin beds. extra sofa bed Yes	double bed or twin beds. extra sofa bed - Yes
-	double bed or twin beds. extra sofa bed Yes Yes	double bed or twin beds. extra sofa bed - Yes Yes
twin beds	double bed or twin beds. extra sofa bed Yes	double bed or twin beds. extra sofa bed - Yes
twin beds - Yes	double bed or twin beds. extra sofa bed Yes Yes	double bed or twin beds. extra sofa bed - Yes Yes
twin beds	double bed or twin beds. extra sofa bed Yes Yes Yes	double bed or twin beds. extra sofa bed - Yes Yes Yes
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twin beds - Yes - Yes - Yes - Yes - Yes	double bed or twin beds. extra sofa bed Yes Yes Yes Yes Yes Yes	- double bed or twin beds. extra sofa bed - Yes Yes Yes Yes Yes Yes Yes



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-	-	-
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-	standard	standard
	0.00	0.00
standard		
0.00		
	yes	yes
	in the room	in the room
yes	-	-
in the room	-	-
-	-	-
_	-	-
_	_	_
	without charge	without charge
	only on arrival	only on arrival
without charge		
only on arrival	yes	yes
	without charge	without charge
yes	yes	yes
without charge	without charge	without charge
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only on arrival	only on arrival only on arrival	- only on arrival



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lcd	satellite tv	satellite tv
32		
satellite tv	_	
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	-	-
-	Yes	Yes
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Yes	Yes	Yes
	les	165
Yes	-	-
	-	-
	-	-
- -	Yes	Yes
-	Yes	Yes
Yes	with charge	with charge
Yes		
with charge		
with tharge	Yes	Yes
	Yes	Yes
-	-	-
-	-	-
-	-	_





ROOM SERVICES



INTERNET FACILITIES & SERVICES

Wi-Fi in recption: Yes

Wi-Fi in reception (Yes): Without charge

30 minutes free every 24h:

Wi-Fi in common areas:

Yes

Wi-Fi in common areas (Yes): Without charge

Wi-Fi in all the hotel: Yes

Wi-Fi in all the hotel (Yes): Without charge

No: Wifi: Yes
Cable: -

In room (Yes): Without charge

Star Prestige free Wi-Fi: Internet corner: -

-



POOL

Name:	kallithea	mare pool	faethon	indoor pool	main pool	children s pool
Ages:	all ages	all ages	all ages	all ages	all ages	children
Age (Children):	separated	separated	separated	separated	integrated	separated
Type Water:	fresh water	sea water	sea water	fresh water	sea water	fresh water
Heated:	-	-	-	yes	-	-
Timetable:	10 00-18 00 children	10 00-18 00 children	10 00-18 00 children	10 00- 18 00 according t	to 10 00-18 00 children	10 00-18 00
	should be supervis	should be supervis	should be supervis	weather condi	should be supervis	from - to
Season:	from - to	from - to	from - to	other	from - to	15 04 2024
Season From:	15 04 2024	15 04 2024	15 04 2024	15 04 2024	15 04 2024	01 11 2024
Season To:	01 11 2024	01 11 2024	01 11 2024	30 04 2024	01 11 2024	37m2
Size Length:	110m2	185m2	200m2	70m2	950m2	-
Size Width:	-	-	-	-	-	-
Square Meters:	-	-	-	-	-	0 55m
Size Depth Min:	1.20m	1.60m	0.95m	1.45cm	0.65cm	0 65m
Size Depth Max:	2.00m	1.90m	1.90m	2.20cm	2.10cm	yes
Loungers:	yes	yes	yes	-	yes	yes
Parasols:	yes	yes	yes	-	yes	yes
Towels:	yes	yes	yes	yes	yes	with charge
Towels (Yes):	with charge	with charge	with charge	with charge	with charge	-
Mattresses:	-	-	-	-	-	-
Snack-Bar Pool:	yes	yes	yes	-	yes	-
Lifeguard:	yes	yes	yes	-	yes	-
Timetable (Surveillance Yes):	10 00-18 00	10 00-18 00	10 00-18 00	15 04-30 04 15 10-01 11	10 00-18 00	

OTHER FACILITIES

Slow river:

Wave pool:

Jacuzzi:

Age (Jacuzzi Yes):

Aquafun:

Splashpool:

Age min. waterpark:

Age max. waterpark:



BOARD

Type Of Regime:	all inclusive	half board
Food & beverage		
Afternoon Snack:	Yes	-
Breakfast Buffet:	Yes	Yes
Dinner:	Yes	Yes
Dinner A La Carte Alt. Nights:	-	-
Dinner A La Carte. 1 Per Stay:	Yes	Yes
Dinner Buffet:	Yes	Yes
Domestic Alcoholic Beverages:	Yes	-
Drinks:	Yes	-
Ice Cream Bulk:	Yes	-
Ice Cream Impulse:	-	-
Import Alcoholic Beverages:	Yes	-
Lunch:	Yes	-
Minibar, Free Daily Replenishment	:: -	-
Morning Snack:	Yes	-
Sea Soul Drinks Menu:	-	-
Selection Of Premium Spirits:	Yes	-
Entertainment		
Access To Spa:	-	
Access To Sport Facilities:	-	-
Massage (45 Min, 1 Per Stay):	-	_
Non-Motorized Water Sports:	-	_
Sunbeds:	-	_
Services		
Laundry Service:	-	-
Parking:	-	-
Safe:	-	-
Not Included:	-	-



RESTAURANTS

Name Restaurant:	main restaurant	lavris grill restaurant	zorbas snack-bar tavern
Type Of Restaurant:	buffet	buffet	buffet
Specify Themed:	international cooking	bbq buffet	snack bar- tavern
	station	-	mediterranean set men
Not Included In Any Board:	-	yes	-
Open To General Public:	yes	open from - to	yes
Open:	open from - to	01 07 2024	open from - to
Open From:	15 04 2024	31 08 2024	15 04 2024
Open To:	01 11 2024	19 00-21 30	01 11 2024
Timetable:	06 00-07 30 early	without charge	10 30-12 00 late
	breakfast 07 30-10	long trousers and no	breakfast buffet 13 00
	35	sleeveless shirts	without charge
Reservation:	without charge	200 pax	long trousers and no
Dress Code:	long trousers and no	-	sleeveless shirts
	sleeveless shirts		inside 60 pax - veranda
Capacity:	650 pax		150pax
Air Conditioned:	yes		yes

BARS

Name Bar:	mare lobby bar	panorama lobby bar	kalypso disco bar	faethon pool bar	poseidon bar	kallithea pool bar	delphi theater bar
Type Of Bar:	other	other	music bar	pool bar	pool bar	pool bar	other
Specify Other:	lobby bar by mare poo	ol lobby cocktail bar	by main pool	by faethon pool	by main pool	by kallithea pool	theater bar
Not Included In Any Board:	-	-	-	-	-	-	-
Open To General Public:	yes	yes	yes	yes	yes	yes	yes
Open:	open from - to	open from - to	open from - to	open from - to	open from - to	open from - to	open from - to
Open From:	15 04 2024	15 04 2024	15 04 2024	15 04 2024	01 05 2024	01 05 2024	01 05 2024
Open To:	01 11 2024	01 11 2024	01 11 2024	01 11 2024	31 10 2024	31 10 2024	31 10 2024
Timetable:	11 00-19 00 cocktails	17 00-01 00 last order 24	4 22 30-01 30 last order	10 00-18 00 beverages	11 00-19 00 beverages	10 00-18 00 beverages	cocktails 20 00-23 00
	snacks ice- cream	00operation p	operation period	mocktails snacks	mocktails snacks	mocktails snacks	operation period
Capacity:	80pax	220pax	inside 30pax - veranda	40 pax	40pax	20pax	600pax
Air Conditioned:	yes	yes	51pax	-	-	-	-
			yes				

star cafe bar



over the beach

open from - to

01 05 2024

31 10 2024

10 00-18 00 coffees

street food beverag...

50 pax

OTHER SERVICES

Room service: Room service (Yes):

Timetable (Room service):

Ice cream parlor: Yes

Timetable (Ice cream parlor): Ice cream at Mare Faethon Pool Bar

Baby kitchen:

Kids dining room:

Open kids dining room: Open from - to

Open from (Kids dining room): Open to (Kids dining room): Timetable (Kids dining room): Aforo (Kids dining room): Air conditioned (Kids dining room): -

Dine Around restaurants:

Specify restaurants:

Special menues: Vegeterian

Specify (other menu vegan, lactose Celliac menu upon request

free...):



SPORTS FACILITIES

Tennis: Yes

Paddle tennis:
Squash:
Multi-purpose court:
Fitness area:
Basketball: Yes

Voleyball (beach / court): Yes

Archery / Rifle shooting:
Football: Yes

Other: Yes

Specify (other sports): WATER POLO WATER VOLLEY AEROBIC YOGA

STAR ACTION

SPORTS SERVICES

Fit & Fun Program: Yes

Fit & Fun Program (Yes): Without charge

Bike rental: Yes

Bike rental(Yes): With charge

Bike repair shop: Bike repair shop(yes): -

Boat / Surf / Paddleboat rental: Yes

Boat / Surf / Paddleboat rental(Yes): With charge

Boat excursions: Yes

Boat excursions(Yes): With charge

Diving excursions: Yes

Diving excursions(Yes): With charge

Diving school: Yes

Diving school(Yes): With charge

Water sports: Yes

Water sports(Yes): With charge

Parasailing / Paragliding: Yes

Parasailing / Paragliding(Yes): With charge

Aerobic lessons: Yes

Aerobic lessons(Yes): Without charge

Aquafit lessons: Yes

Aquafit lessons(Yes): Without charge

Tennis lessons: Yes

Tennis lessons(Yes): With charge Horse riding: Yes

Horse riding(Yes): With charge

Nordik Walking: Nordik Walking(Yes): Yoga / Pilates: Yes



Yoga / Pilates(Yes): Without charge

Quad rental: Yes

Quad rental(Yes): With charge

Quad excursions: Yes

Quad excursions(Yes): With charge Sports competitions:

Sports competitions(Yes):

Other sports services: Watersports upon charge. Tennis equipment court floodlight and lessons extra charge

FACILITIES AND SERVICES FOR PROFESSIONAL TEAMS

Decription: -



RECEPTION

Currency exchange: Yes Rent a car: Yes **Bike rental reservation:** Yes Other reservations: Yes VISA: Yes MASTERCARD: Yes AMERICAN EXPRESS: Yes **DINERS CLUB:** DISCOVER: JCB: OTHER: Yes

Other credit cards accepted: MAESTRO PAYPAL APPLE REVOLUT

Safekeeping: Yes **Concierge:** Yes Scented facilities: Spanish: **English:** Yes **German:** Yes French: Yes Other: Yes **Newspapers:** Mini Market **Newspapers (charge):** With charge

OTHER FACILITIES

Library: Yes **Bookstore:** Bank / ATM: Yes **Shopping area:** Yes Supermarket: Yes **Pharmacy: Cigar lounge:** Smoking area: Yes **Laundry room:** Washer: Washer (Yes): Dryer: Dryer (Yes): Hair saloon: Yes Post office: Lounge: Kinergarden:

Parking covered (Charge): Without charge

Parking open air: Yes

Parking open air (Charge): Without charge

OTHER HOTEL SERVICES

Parking covered:



Doctor: Yes
Shuttle service (airport / town): Babysitter: Yes

OTHER SERVICES OUTSIDE THE HOTEL

Hospital: Yes

Hospital (Description): GENERAL HOSPITAL OF RETHYMNO 18km

Pharmacy: Yes

Pharmacy (Description): Nearest Pharmacy at Panormos Village 3km from the hotel

Shopping mall: Yes

Shopping mall (Description): SHOPPING AREA IN RETHYMNO 18 KM SHOPPING MALL HERAKLIION 65 KM

Local leisure: Ye

Local leisure (Description): RETHYMNO CITY18 KM PANORMOS VILLAGE 3 KM

Bank / ATM: Yes

Bank / ATM (Description): IN FRONT OF THE HOTEL



ENTERTAINMENT FACILITIES INSIDE THE HOTEL

theater: Yes Movie theater: Casino: Pool table: Yes Ping-pong: Yes Petanque: Yes Disco: Yes Darts: Yes Bowling alley: Game room: Mini-golf: Yes Other: Yes

Other facilities (specify): STANDARD IBEROSTAR ANIMATION DAY AND NIGHT PROGRAMMES

ENTERTAINMENT FACILITIES OUTSIDE THE HOTEL

Theater

Theater: Yes

Distance: Rethymno city 18km

Movie theater: Yes

Movie theater

Distance: Rethymno city 18km

Casino

Casino: Distance: -

Disco

Disco: Yes

Distance: Rethymno city 18km

Bowling alley

Bowling alley: Yes

Distance: Heraklion city 80 km

Minigolf

Mini-golf: Yes

Distance: Rethymno city 18km

Other facilities outside

Other facilities outside (specify): Creta Aquarium

Distance: Heraklion city 80km

ACTIVITIES

Professional animation shows: Yes

Description: Live Performance

Times weekly: 1
Hotel animation shows: Yes
Description: Times weekly: 5



Live music: Yes

Description: Panorama Lobby Bar Theatre

Times weekly: 5
Dancing lessons: Yes
Description: CLUB DANCE
Times weekly: 6 DAYS

Description: MONKEY CLUB DOLPHIN CLUB EAGLE CLUB ADULTS ENTAIRTAINMENT

Times weekly: 6 DAYS

LANGUAGES SPOKEN BY ANIMATION TEAM

Spanish: Yes
English: Yes
German: Yes
French: Yes
Portuguese: Russian: Yes
Dutch: Yes
Other: Yes

Yes

Other (specify): ITALIAN GREEK UKRAINIAN

CHILDREN'S FACILITIES

Videogames

Other activities:

 Video games room:

 Season:
 From - To

 Open from:

 Open to:

 Weekdays & time:

 Ages from:
 1

 Ages to:
 1

Miniclub / Kids Club

 Monkeys Club/Star Camp:
 Yes

 Season:
 From - To

 Open from:
 15 04 2024

 Open to:
 01 11 2024

Weekdays & time: 10 00-13 00 15 00-17 00 - 6 Days

Ages from: 4
Ages to: 7

Maxiclub

 Dolphins club:
 Yes

 Season:
 From - To

 Open from:
 01 05 2024

 Open to:
 15 10 2024

Weekdays & time: 10 00-13 00 15 00-17 00 6 Days

Ages from: 8
Ages to: 12

Teenclub

 Eagles club:
 Yes

 Season:
 From - To

 Open from:
 01 07 2024

 Open to:
 01 08 2024

Weekdays & time: 10 00-13 00 15 00-17 00 6 Days.

Ages from: 13



Ages to: 17

Playground

 Playground:
 Yes

 Season:
 From - To

 Open from:
 01 05 2024

 Open to:
 01 11 2024

 Weekdays & time:
 All time all ages

 Ages from:
 1

 Ages to:
 1

Fun park

 Fun park:

 Season:
 All year

 Open from:

 Open to:

 Weekdays & time:

 Ages from:
 1

 Ages to:
 1



GENERAL INFORMATION

 Other (specify):
 Aegeo Spas

 Season:
 Season

 Open from:
 15 04 2024

 Open to:
 01 11 2024

 Timetable spa:
 10 00-19 00

Spanish:

English:
Yes

German:
Yes

French:
Yes

Portuguese:
Russian:
Yes

Dutch:
Other:

Other (specify): GREEK

FACILITIES

With charge: Yes **Scented lobby:** Massage cabin: Yes Pool: Multi-jet pool: Jacuzzi: Yes Sensations shower: Plunge pool: Ice fountain: Roman bath: Pediluvium: Sauna: Yes Turkish bath: Relaxation zone: Warm hammocks:

Other (specify): GAZEBO WOOD MASSAGE FACILITIES

Yes

SERVICES

Others:

With charge:

Aroma Menu in cabins:

Anti-stress massage:

Lymphatic massage:

Mud massage:

Yes

Others:

Yes

Other (specify): AROMATHERAPY INDIAN SCULP 4 HANDS MASSAGE BACK MASSAGE HOT STONE MASSAGE FOR PREGNANT BABY MASSAGE

WITH CHOCOLATE FACE MASSAGE.

Sport massage: Yes
Oriental massage: Yes



Reflexology:	Yes
Others:	Yes

Other (specify): FOOT REFLEX DEEP TISSUE CRETAN MASSAGE

Deep facial cleansing: Yes Hydrating facial: Yes Face mattifying: Yes Revitalizing facial: Yes Oxygen facial: Yes Mud wrap: Yes Seaweed wrap: Yes Scrub treatment: Yes Others: Yes

Other (specify):

GOLDEN NATURE HONEY BODY WRAP FACIAL MASK amp amp massage the MAGIC OF CRETAN HERBS LOCAL TREATMENTS HERB MASK BODY END

Haircut: Yes
Manicure and pedicure: Yes
Manicure and pedicure treatments: Yes
Wedding hairstyle: Yes
Braiding: Yes
Hair removal: Yes
Others: Yes

Other (specify):



GOLF

Others:

Name: the crete golf club Timetable: Location: nearby **Transfer To / From Hotel:** Transfer (Yes): N. Holes: 18 Par: Handicap: 54 **Driving Range:** yes **Practice Area:** yes **Type Of Grass Green: Type Of Grass Fairway: Type Of Grass Rough: Club House:** yes Academy: yes Pro-Shop: yes Restaurant / Bar: yes **Special Discounts For Iberostar Guests: All Inclusive Packages:**

distance 98 km

GOLF FACILITIES IN THE HOTEL

Specify: Mini Golf



ROOM PLANS

Room plans:



Room plans (2):

CONVENTION CENTER / ROOMS

Room Name:	knossos	matala	gortys	rethymno	ariadni	kriti foyar
Surface Area (Sq.m.):	424.00	126.00	23.00	15.00	125.00	195.00
Height (M):	3.00	2.00	2.00	3.00	2.00	2.00
Width (M):	16.00	9.00	3.00	3.00	13.00	14.00
Depth (M):	26.00	14.00	7.00	5.00	10.00	14.00
Door Height (M):	2.40	2.55	2.15	2.15	2.22	2.42
Door Width (M):	1.73	4.20	0.72	0.76	1.52	1.90
Column:	yes	yes	yes	yes	-	yes
Flooring:	cpt	mbl	mbl	mbl	cpt	mbl

Type of light

Natural:	Yes	Yes	Yes	Yes	Yes	Yes	
Artificial:	-	-	-	-	-	-	
Capacity Theater (Pax):	500	100	16	15	100	1	
Capacity Banquet (Pax):	300	60	1	1	1	1	
Capacity Classroom (Pax):	250	100	1	1	1	1	
Capacity Cocktail (Pax):	600	100	1	1	150	300	
Capacity Board Room (Pax):	1	1	1	1	1	1	
Capacity O (Pax):	1	1	1	1	1	1	



Capacity U (Pax):	100	20	1	1	20	1
Capacity Half Moon (Pax):	1	1	1	1	1	1
Capacity Fishbone (Pax):	1	1	1	1	1	1
Pa System:	-	-	-	-	-	-

EQUIPMENT

 Dual track table:

 Flipcharts:
 Yes

 Laser pointer:
 Yes

 Mixer:

 Printer:

 Projection screen / slide projector:
 Yes

 Sound system:
 Yes

Video monitors / recorders / cameras Yes

/ screens:

Wireless micrphones: Yes
N. outlets: Anchor points: Maximum weight (Anchor points -

yes):

Wi-Fi: Yes

Wi-Fi (Yes): Without charge

Other equipment (specify): SOUND EQUIPMENT SPEAKERS EXTRA EQUIPMENT FOR RENT

SERVICIOS GENERALES

Photographer: Yes Floral arrangements: Yes Yes Secretary: **Coffee Breaks:** Yes **Buffets especiales:** Yes Menus personalizados: Yes Barras Libres: Yes Cena de bienvenida / despedida: -Otros:

Other (specify): Musicians: Yes
Shows for groups: Yes