

All Inclusive concept Gravity Hotel & Aqua Park Hurghada



Dear Guest, Welcome to Gravity Hotels & Aqua Park. In this overview you will find the most important information and times of the hotel. If you need further information, please contact our Reception or our Guest Relations team

Check in & Check Out :

Check in is at 14:00 and Check out is 12:00 noon on the day of departure. Should you wish to keep your room for a longer period of time (subject to hotel availability) we have packages and price options available as the following:

Till 15:00 against 30\$ per room

Till 18:00 against 50\$ per room

Till 20:00 against 60\$ per room

Dress Code:

Restaurant dress code applies. Beach wear and shorts are not permitted at the indoors restaurants. It is not permitted to enter the restaurant in wet swim wear. "No shorts in the evening time". Formal attire is requested in the evening and full lengths trousers for men.

Valuables:

As the hotel cannot accept any responsibility for the loss of any valuables, we advise all our guests to use the safety deposit box inside the closet in the room, free of charge. On your departure day, please leave the safety deposit box, open.

Keys:

When entering your room, place the magnetic key-card into the special socket to turn on the electricity. By removing it from the socket, always when leaving the room, the electricity power will be turned off (except the refrigerator). In case of a key loss, the amount of 5 USD will be charged to your bill.

Food & Beverages:

Please do not take food or drink outside of the restaurant areas as per the hotel health, safety & hygiene regulations. The last order for a breakfast box to be placed at 20:00 at the reception.

Food:

Operational Meals Hours:

“View Restaurant” Main Dining Restaurant - With Big Terrace and daily different Buffet

Continental Breakfast	06:30 to 07:00
Breakfast:	07:00 to 10:00
Lunch:	12:30 to 15:00
Dinner:	18:30 to 21:30

Late dinner & Snacks:

Light dinner:	22:00 to 23:00
Food court “Hot Snacks”:	15:00 to 17.00
Ice Cream:	16:00 to 17:00

A 'la Cart Restaurants:

Once per stay minimum stay 7 nights in any of the following restaurants

La Piazza Italian restaurant:
18:30 to 20:00 & 20:00 to 22:30

Arabisk Oriental Restaurant:
18:30 to 20:00 & 20:00 to 22:30

For dinner prior reservation required at A 'la cart restaurant, Reservation taken from 10:00 until 14:00 at the main restaurant.

Wi-Fi:

Wi-Fi is free of charge in the room and the Lobby area.

Lobby Area:

Please note that it is not permitted to enter the lobby area in swimming suits or shorts.

Recreation:

Umbrellas & chaise-longue are available at the pool and beach. Reservation is not permitted.

Beverages:

In Guest Room:

One small bottle of mineral water per adult per day or one big bottle per room per day.
Tea & Coffee facilities in rooms free of charges. will be refilled daily.

Bars:

-All-inclusive Beverages are available for local alcoholic drinks, soft drinks, juices, water, coffee and tea.

Alcoholic drinks served by glass; bottles will be extra charged.

-According to local law it is not permitted to give alcohol to children and youth under 18 years.

-Extra charge for International Alcoholic Drinks, fresh Juices, Specialty coffees, shisha.

Pool & Beach Bar: 10:00 till 18:00 along with DJ music.

West End Bar: 18:00 to midnight (Adult only, Dress Code required).

Lobby Bar: 10:00 AM till 02:00 AM, No Smoking & Drinks served in the Lobby area.

Minibar:

Refilled daily for soft drinks and juices only.

Doctor:

Doctors available upon request, please contact the reception staff. All medical assistance is chargeable.

Facilities for children:

Kids club from 04 to 12 years old.
Aqua park & swimming pool for kids.
Children play ground.
Baby Sitter (subject to hotel availability with extra charge).
High chair and kids' corner in the mail restaurant.

Sports and Entertainments:

Aqua Park Adults & Juniors:

usage free of charge.
10:00 to 13:00 & 14:00 to sunset.

Other Activities:

Beach volleyball, Water Polo, Darts, aqua aerobic & Yoga.
Table tennis and Billiard (extra charge).
Shopping arcade.

Entertainment program:

Exciting sports and entertainment activities by our animation team during day and evening.
Evening programs & shows: Belly dance, African show, Oriental show, International show and night Disco.

Gym & SPA:

Gym use is free of charge reservation required.
Please contact reception for reservation please dial number 0.

Massage, Sauna, Steam, Turkish, Jacuzzi & Beauty center (against extra charge).

Diving & Aqua Center:

Parasailing, Banana Boat & Glass Boat (against extra charge).

Honeymoon:

Wedding cake and fruit basket upon arrival.
Free upgrade to next room category (subject to hotel availability)
Romantic dinner once per stay.

Beach Towel:

Beach Towels will be available at your room. To change the used towel with fresh ones, please contact towel centre around swimming pool, in case of a Towel loss the amount of 35 USD will be charged.

Laundry & Dry Cleaning (Chargeable)

Laundry service (chargeable) Place your garments and the laundry list in the bag provided and your housekeeper will deliver the bag to the laundry for you.

Coral Reef:

Please help us to protect the coral reef and do not feed fish.
Be aware of prevailing currents during high tide which might drag you towards the corals which can injure you easily.

Shuttle Bus (free of charge):

Daily to Hurghada city to Senzo Mall, starts at 16:30 and back at 19:30, for reservation please contact reception desk to check availability.

We wish you a pleasant stay!