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| **Dear Guest:*** **Thank you for choosing our resort for your holiday. Please allow us to provide for you Hard All-Inclusive concept:**

**Buffet Restaurant:*** **Breakfast Buffet: from 7:00 am till 10:00**
* **Lunch Buffet: from 12:30 pm till 14:30**
* **Dinner Buffet: from 18:30 pm till 21:00**

**The main buffet restaurant of Club resort is not included****Snacks :*** **Pool Bar From 10:30 till 12:00 (late Breakfast at Sea Life, Club resort.)**
* **Pool Bar from 13:00 till 16:00 (Club resort)**
* **Beach bar from 13:00 till 16:00 (Sea Life resort)**
* **Aqua Park Bar from 13:00 till 16:00 PM**
* **Tea time served in Lobby Bar from 17:00 till 18:00**
* **Night Snacks at lobby bar from 01:00 Am till 03:00Am**

**Ala Carte Restaurants (Chargeable):*** **French Restaurant -Dinner from 18:30 till 21:30 (Club resort)**
* **Il Pescatore Restaurant (Sea Food menu) from 18:30 till 21:30 (Club resort)**
* **El Diwania Restaurant ( Oriental Lebanese cuisine) from 18:30 till 21:30 (Sea Life resort)**
* **Teppanyaki Restaurant (Japanese) from 18:30 till 21:30 (Sea Life resort)**

**By system “All inclusive”:****Twice per stay out of the 4 restaurants for a minimum stay of seven nights. Prior reservation is required one day before through QR code near reception, the reservation depending on the restaurant’s availability that time.** | **Kids :*** **Kids buffet corner at main restaurant for three meals.**
* **Kids Club is opened daily from 10:00 till 12:30 and from 15:00 till 16:30 for 3 to 12 ages only located by Beach area.**
* **Babysitting services are available upon request and at an additional cost.**
* **Mini disco from 20:30 to 21:30 in the theater**

**Vegetarians and Food allergic:*** **For those who are vegetarians and those who had food allergic for any food items please contact the guest relation at the reception area.**

**Beverages :*** **Lobby Bar works 24 Hours / except the local wine.**
* **Lobby bar in (Gardens aquapark) 24 hours**
* **Pool Bars from 10.00 A.M till 17:00**
* **Beach Bar from 10.00 A.M till 17:00**
* **Aqua Park Bar 10.00 A.M till 17:00 (Soft Drinks only )**
* **Baracoda Bar 18:00 till 00:00 Midnight (TV screen)**

**Hotel services available Via charge:*** **Turkish Coffee, Ice Cream, fresh Juices, Imported spirits, Any drinks by bottles, Mini bar, Room Service, Telephone calls, House doctor, Billiard, Hairdresser & Beauty Salon, Tennis Court from 17:00 are against Charge**.

**AQUA PARK (Chargeable):*** **Slides are operating daily from 10:00 till 12:00 and from 14:00 till 16:00**
* **Kids zone from 10:00 till12:00 and 14:30 till 17:00**

**Please follow the Aqua Park rules & make this adventure Safe for You and Your children** | **WAKE-UP CALL:*** **Dial “501 – 503 ” for Operator and reception**

 **Safe Deposit Box:*** **Available in all rooms free of charge.**
* **The Management is not responsible for the loss of any Valuables which have not been locked in the safe box.**

**Key system:*** **The key card is a power saver; it should be inserted in the slot next to your front door to connect the power.**

 **Beach Towel:*** **Your beach towel will be in the room & please leave the towel in the room in your departure day , In case of losing towel you will be charged by 15.00 Euro Per towel.**

**Departure:*** **Our all-inclusive concept is ended at 12 pm on departure day. The lunch is included if on arrival day you arrived after lunch .**
* **Check-in time 14.00 / Check-out time 12.00PM**
* **Late checkout chargeable & upon hotel availability please contact the Reception one day in advance.**
* **Return your bracelet back to the reception on your departure day maximum by 12.00 Non time**
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