

All-inclusive Concept Sheet

ENG

The Management and all the Staff do welcome our guests at the hotel. In order to render your stay comfortable, weare pleased to give you some information about our Hotel.

RECEPTION: PLEASE DIAL 0

Open 24h, you may deposit the Room Key, contact forany inquiry or complaint, collect or deliver lost and found objects, make telephone calls through the Operator, ask information about the internet or safe box use etc.

CASHIERING

You may settle your "extras" by foreign currencies as Dollar/Euro or by credit cards VISA/MASTERCARD. A bank machine is placed in the Lobby and accepts following credit cards: VISA, MasterCard, MEASTRO

ROOMS

To call another room please dial the room number directly.

Water is a very important and valuable, especially inthose unique areas, that's why we kindly ask you touse it wisely. We would like to propose some actions that may help in reducing water and energy use:

- Towel placed on hanger means it's going to beused again and there's no need of changing it
- Towel left on the floor means it's not in condition to be used again and will be replaced

BEACH TOWELS

Up on arrival you will Get the towel cards from the reception and will be replaced with beach towel on the swimming pool area

At the end of the stay should be given back to the reception otherwise will be charged.

MEDICAL SERVICE (EXTRA CHARGE)

The doctor is located in the Medical Center In case of emergency please contact the Reception

EXTRA SERVICES

- **Diving Center**
- **SPA**
- Hairdresser ---Shops/Bazaar

Main Restaurants (Gardenia Restaurant)

Breakfast: 06:30:09:30.

Lunch: 12:00 : 14:00.

Dinner: 19:00 : 21:30.

*Wines are served in a glass during lunch & dinner.

Alcoholic drinks are served from 10:00:00:00

Pool Bars (Dream & Nubia Bars)

Beverages: 08:00 : 00:00.Dream bar

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Snacks: 11:30 : 17:00. Dream bar

Tea Time: 17:00: 18:00.

Beach Bar

Beverages: 08:00 : Sunset.

Pizza Corner: 12:00: 16:00.

Lobby Bar

Beverages: 08:00 : 00:00.

Out of these hours an (extras) menu is available.

Late Breakfast: 09:30:11:30.

Bottled mineral water is provided in all guest's rooms. Refills can be made at our Water Stations 24 hours a day. All other beverages are served by the glass.

Aqua Park Open Daily

From 10:00 till 12:00 & from 14:00 to 16:00

All the rooms are equipped with safe box. The Hotel doesn't take the responsibility for personal valuable belongings that were not deposited in the safe box or left at

The Management and all the Staff wish you the most enjoyable stay!