

**P**Makadi, 30km Safaga Road - Hurghada - Red Sea – Egypt

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**GENERAL INFORMATION**

**Guest Relations** The guest relations desk is in the lobby.

09.00 hrs. to 18.00 hrs. Please dial **0 or 1**

**Reception Available 24 hours a day, for assistance, please dial 0 or 1.**

**Calling room Dail 8 and the room number.**

**Accommodation** Check in time at 14.00 hrs. and check out at 12.00 hrs., Late check out is subject to availability and cost 15$ per person till 18.00 hrs.

**Beach / Pool** Working hours: from 07.00 to sunset. Beach and pool towels in the room. The hotel has the right to charge 10.00 euros for the loss of the towel.

**Services** Sunbed Reservations are not allowed; towels and personal belongings will be removed and delivered to the recreation office. For assistance, please contact the recreation team on the beach or in the pools.

**Swimming Pool** For the health and safety of all of our guests, appropriate swim attire is required at swimming pools. Cotton shorts or shirts, sport shorts, loose clothing, or similar items are not permitted. Children in diapers are required to use waterproof protectors. The above requirements are not applied along the beach.

**Aqua Park** Slides are opened in the morning from 10:00 to 13:00 and in the afternoon from 15:00 to 17:00.

**Gym** Working hours are from 07:00 to 20:00 hrs. (Sports dress is obligatory.)

**Laundry Service** Open daily from 08:00 to 18:00. Please use the relevant bag and fill out the form for prompt service. Please contact reception. Laundry services are against charge.

**Visitors** No visitors are allowed to share guest rooms without proper registration at the reception desk. The outside visitors are welcome at the lobby area and maximum until 22.00 hr.

**Clinic** Clinic working 24 hours a day against charge Located next to the spa, for emergencies, please dial 0.

**Protection of Minors,** As per Egyptian law, it is not allowed to serve alcoholic beverages to people under 18 years old.

**Breakfast box** Please order your breakfast or lunch boxes one day in advance until 21:00 hrs. at the reception desk.

**Restaurant Rules** Prima Life Resort enforces a dress code in all restaurants in order to maintain the highest standards of service for all guests of all nationalities.

**Padel court** Available 24 hours a day, and against charge, including the tools.

**WIFI**  Available free of charge (Network name **PLT**- User **1** -Password **1010** )

**Beverage**

* **Sky Light Lobby Bar 24 Hours**

- Local alcoholic beverages and non-alcoholic beverages

* **L’Express Pool Bar** From 09:00 hrs.to 00:00 hrs**.**

- Local alcoholic beverage and non-alcoholic beverage

- Late Breakfast From 10:30 hrs. to 12:00 hrs.

- Snacks (Sandwiches) From 13:00 hrs. to 16:00 hrs.

* **La Playa Beach Bar** From 09:00 hrs. to 18:00 hrs.

Local alcoholic beverage, non-alcoholic beverage, and cocktails

- Pop corn From 10:00 hrs. to 17:00 hrs.

* **Azurro Bar** From 09:00 hrs. to 18:00 hrs.

Local alcoholic beverage, non-alcoholic beverage, and cocktails

- Ice cream From 10:00 hrs. to 17:00 hrs.

- Snacks (Pizza and Limited Buffet) From 13:00 hrs. to 16:00 hrs.

* **Mojito Bar Beverage** Mojito Cocktails From 19:00 hrs. to 00:00 hrs.
* **No.8 Bar** Billiard From 15:00 hrs. to 00:00 hrs.
* **Khan El Khalili** Oriental drinks From 17:00 hrs. to 00:00 hrs.
* **Café de Makadi** Oriental drinks From 18:00 hrs. to 23.00 hrs.
* **Books & Coffee** Coffee, Tea & Snacks **24** Hours

**Restaurants**

* **Prima Vera** (Main restaurant)

Breakfast From 07:00 hrs. to 10.00 hrs.

Lunch From 13:00 hrs. to 15.00 hrs.

Dinner From 19:00 hrs. to 21.30 hrs.

Late dinner From 22:30 hrs. to 01.30 hrs.

* **Oriental restaurant** From 19.00 hrs. to 21.00 hrs.
* Al cart restaurant serves oriental cuisine **(Sat.,Mon., Tue. & Fri.).**
* **Sea food restaurant** From 19.00 hrs. to 21.00 hrs.

Al cart restaurant serves sea food **(Sat. & Thu.)**

* **Xclusive restaurant** From 19.00 hrs. to 21.00 hrs.

Al cart restaurant **(Sat., Tue. & Wed.)**

* **Soho restaurant** From 19.00 hrs. to 21.00 hrs.

Al cart restaurant serves Asian cuisine. **(Sun., Mon ,Tue ,Wed ,Thu & Fri.)**

A prior reservation is required for all the al cart restaurants, and it is available daily from 13.00 hrs. to 14.00 hrs. and from 18.00 hrs. to 19.00 hrs.

( reservation desk located in the front of the main restaurant)