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| **Novostar Khayam Garden Beach & SPA 4\*** |
| **ULTRA ALL IN CONCEPT**  **2024** |
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| **LOCATION** |
| Resort - Nabeul  Distance to the airports: Tunis-Carthage – 65 km, Enfidha – 65 km, Monastir – 125 km  Distance to the city center: Nabeul – 1 km |
| **HOTEL INFORMATION** |
| Date of construction – 1986  Last major renovation – 2012  Total area – 4 hectares |
| **SERVICES & AMENITIES** |
| ATM  Currency exchange  Reception 24/7  Souvenir shop  Dry cleaning ($)  In-room safe  Babysitter ($)  Elevator  Free Wi-Fi in the rooms and common areas |
| **DRINKS & MEALS** |
| Lobby bar  Beach bar  Pool bar  Snack-bar  The main restaurant – buffet  Restaurant a la carte  Bottled water |
| **ULTRA ALL INCLUSIVE** |
| Bottled water, local alcoholic and non-alcoholic drinks are served 24/24 |
| **The main restaurant *Le Phoenix***  – Breakfast: 06.00 – 10.00  – Lunch: 12.30 – 14.30  – Dinner: 18.30 – 21.30  – There is a children’s buffet, a children’s menu, a microwave oven, a blender, and baby chairs |
| **Lobby bar *L’Orchidée***  – Drinks: 24/24  – Late continental breakfast: 10.00 – 11.30   * Night snacks: 00.00 – 05.00 |
| **Bar by the pool with water slides** (01/05 – 31/10)  – Drinks: 10.00 – 18.00 |
| **Main pool bar *Carissa*** (01/05 – 31/10)  – Drinks: 10.00 – 18.00 |
| **Barbeque restaurant *Carissa*** (01/05 – 31/10)  – Daytime snacks: 15.00 – 18.00  – Night snacks: 22.00 – 00.00  – Lunch a la carte: 12.30 – 15.00 ($)  – Lunch a la carte: 2 free visits per week upon an advance reservation  \*Reservation is made daily from 10.00 to 10.30 |
| **A la carte restaurant *Le Bonsai***  – Opening hours: 18.30 – 22.00 ($)  – 1 free dinner per week upon an advance reservation |
| **Beach a la carte restaurant *Coco Beach*** (15/06 – 31/08)  – Opening hours: 12.00 – 20.00 ($) |
| **Moorish cafe**  – Drinks and hookah: 15.00 – 00.00 ($) |
| **POOL & BEACH** |
| Beach – 1st coastline  Water slides (01/05 – 31/10)  Sandy and rocky beach  Floating pontoon (June – September)  Sun umbrellas  Sun loungers  Mattresses  Outdoor pool with a children’s area  Heated indoor pool (15/09 – 15/06)  Beach towels (deposit) |
| **SPORT & ENTERTAINMENT** |
| Day and night animation program for adults and children  Fitness-room – free  Mini-golf  Tennis court  Ping pong  Volleyball  Aerobics/ water aerobics  Zumba  Yoga  Water polo  Beach volleyball  Archery  Darts  Disco and night shows  Billiards and slot machines ($) |
| **ACCOMMODATION** |
| **Room types (361 rooms in the main hotel building)** |
| **STANDARD ROOM:**  • Total area: 21 m2  • Maximum occupancy: 3 people  • Garden, pool or hotel area view |
| **SEA VIEW ROOM:**  • Total area: 21 m2  • Maximum occupancy: 3 people  • Sea view |
| **FAMILY ROOM:**  • Total area: 35 m2  • Maximum occupancy: 4 people  • Garden, pool or hotel area view |
| **FAMILY ROOM SEA VIEW:**  • Total area: 35 m2  • Maximum occupancy: 4 people  • Sea view |
| **In the rooms** |
| Air-conditioner  LCD TV with a USB-port  Wi-Fi  Satellite TV  Mini-fridge  Safe  Wardrobe/Closet  Bathtub/Shower  Balcony  Free toiletries  Hairdryer |
| **CHILD-FRIENDLINESS** |
| Baby potty, an electric kettle (on request, deposit)  Baby cots for children under 4 years old (on request)  Children’s playground  Mini-club for children 4-12 years old with animation - daily  Mini-discos - daily  Children’s face-art, cooking master-classes, pizza-quests, talent shows, Mini Olympic Games, etc. |
| Baby chairs, a microwave oven and a blender in the main restaurant  If there are less than 40 children of 4-12 years old in the hotel, children’s menu is presented on adults’ buffet table  If there are more than 40 children of 4-12 years old in the hotel, children’s buffet table with a special menu is provided  A decorated cake is provided as a birthday compliment |
| **SPA-THERAPY** |
| Hammam  Classical and special massages  Water treatments  Facial treatments  Aesthetic procedures  All services of the center ($) |
| **Courses** |
| The course "Light Legs", 1 day - 130 TND  The course "Good Sleep", 1 day - 150 TND  The course "Toned Body", 1 day - 250 TND |
| **BUSINESS** |
| 5 conference halls and meeting rooms ($)  Equipment (audio, video) for conferences ($) |
| **IMPORTANT INFORMATION** |
| Check-in – after 15.00  Check-out – before 12.00 |
| Pets are not allowed |
| **Low/ middle season** |
| In Tunisian hotels the Open Space service (serving the clients outdoors) is usually provided from 01/06 to 30/09.  The mandatory air conditioning period in Tunisia lasts from 15/06 to 15/09. |
| **Changes of the list and terms of provided services** |
| The hotel reserves the right to change the list and terms of provided services before the start of the season, and even during the season, in accordance with current circumstances if these circumstances don’t affect the conditions of tourists’ stay significantly. |
| **Tourist tax** |
| According to the law of the Tunisian Republic from 08/12/2017, all Tunisian hotels are obliged to charge the guests with a tax during the check-in on the date of arrival. The tax is 3 TND per night in 4- and 5-star hotels, 2 TND per night in 3-star hotel and 1 TND per night in 2-star hotels. The tax is charged to each tourist aged 12 years and over for the first 7 nights of the stay in the hotel. |