



The services described below may be affected by restrictions from the health authorities or by containment measures taken in relation to COVID-19.



## HOTEL RIU JAMBO ★★★★★

ZANZIBAR

P.O. Box 2019 Nungwi Road · North Coast Zanzibar · Zanzibar · Tanzania

GPS: Lat: -5.743475 · Long: 39.291852

ALL INCLUSIVE 24H

**All Inclusive 24**  
by RIU

### ROOMS

468

### SMOKING POLICY

Non-smoking environment  
Only permitted in designated areas

### SEASON

Open all year round

## Location

Airport	Abeid Amani Karume Int'l Airport (ZNZ)	66 km approx.
Closest city	Stone Town	60 km approx.

## General info

Riu Jambo hotel is located on the northern tip of Unguja, the main island of the archipelago of Zanzibar. It is about an hours' drive from the airport and the islands' capital, Zanzibar City, the centre of which is known as Stone Town. The hotel is located next to the Riu Palace Zanzibar, in an excellent location right on Nungwi Beach, one of the loveliest beaches of the island.

## Building details

NO.	BUILDING	FLOORS	LIFTS	ROOMS	DISTANCE FROM MAIN BUILDING	COMMENTS
1	Building	7	5	375	- - -	Building with lobby
1	Annexed building	2	-	93	50 - 250	

TOTAL: 468 ROOMS

## Remarks

Floors include ground floor.

## Construction & Renovations

**Built in:** 2021/22

**Riu hotel since:** 2021

## Remarks

New inauguration in 2022

## Environmental best practices

GROUP	MEASURE	COMMENTS
Communication	Environmental training for staff	
Energy	Low-energy lighting	
Energy	Main switch in guest rooms	
Waste	Minimum use of single portion packs at buffets	
Water	Eco-Friendly towel change policy	
Water	Hot-cold mixer tap	
Water	Trickle irrigation	
Water	WC watersaving flush	



## HOTEL RIU JAMBO \*\*\*\*

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### Facilities

#### Hotel Facilities

TYPE	COMMENTS
Main restaurant	With terrace.
Speciality restaurants	Asian, Kulinarium and Italian.
Bars	5 bars.
Pools	4 pools and 1 children's pool.
Wellness centre	Renova Spa with a variety of treatments, beauty salon and massages (additional charge).
Boutique/Kiosk	
WiFi throughout the hotel	Free of charge.
Medical service	With charge and on request.

### Reception

**Reception staff speak:** English · Swahili

**Local languages:** Swahili · Arabic

**Local currency:** Tanzanian Schilling

### Reception services

TYPE	ON REQUEST	EXTRA CHARGE	COMMENTS
24 hour reception			
Laundry service	✓	✓	
Rent a car	✓	✓	
Taxi ordering			Calls for taxi through reception.

TYPE	ON REQUEST	EXTRA CHARGE	COMMENTS
No pets allowed			

**Accepted credit cards:** Amex · MasterCard · Visa

## Wellness & Beauty

DESCRIPTION	NAME / LOCATION	NO CHARGE	EXTRA CHARGE	COMMENTS
Spa	Renova		✓	
Treatment room			✓	
Massage rooms			✓	
Gym		✓		Sports shoes are compulsory when using the gym.
Steam bath		✓		
Relaxation pool		✓		

## Remarks

Use of gym, steam bath and relaxation pool is restricted to guests over 18 years old.

## External Facilities

TYPE/NAME	DISTANCE APPROX.	COMMENTS
ATM	1 km	
Bank	57 km	Stone Town.
Hospital	3 km	North Valley Hospital. Private hospital.
Chemist	4 km	Nungwi.


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**Food & Beverages**
**Restaurants**

NAME	TYPE	NO SMOKING	AIR COND.	OPENING	BUFFET / MENU / SNACKS	COMMENTS
Maisha	Main restaurant	✓	✓			With terrace.
	Breakfast			07.30- 10.30h	Buffet	Varied buffet and live cooking stations.
	Lunch			12.30- 15.00h	Buffet	Buffet with live cooking stations and assorted desserts.
	Dinner			19.00- 22.00h	Buffet	With live cooking stations, assorted desserts. Vegetarian options available.
Yunnan	Asian restaurant	✓	✓			Reservation required.
	Optional dinner			19.00- 22.00h	Buffet	
Kulinarium	Gourmet restaurant					Located over the sea. Reservation required.
	Optional dinner			19.00- 22.00h	à la carte	
Il Panzotto	Italian restaurant					Located over the sea. Reservation required.
	Optional dinner			19.00- 22.00h	à la carte	

**Bars**

NAME	TYPE	COMMENTS
Karibu	Lobby bar 24	Open 24.00h. Snacks and drinks available during nighttime.

NAME	TYPE	COMMENTS
Bongo Flava	Lounge bar	With terrace.
Hakuna Matata	Poolside bar with swim-up bar	**Open from 10.00-18.00h.
Rafiki	Snack bar/ beach bar	Open from 10.30-18.00h.
Bahari	Bar	Open from 18.00-24.00h. Located over the sea.

## Dress code for dinner

Appropriate attire required for dinner.

## Remarks

*\*\*Access to the swim-up bar is restricted to guests over 18 years old.*

Opening and meal times are subject to change.

**HOTEL RIU JAMBO \*\*\*\*\***  
ZANZIBAR**All Inclusive 24**  
by RIU**All Inclusive**

ALL INCLUSIVE FACILITIES
All meals, snacks and local alcoholic and non-alcoholic beverages in all hotel bars and restaurants.
Snacks and drinks 24 hours a day.
In-room safe.
Free sports, activities and entertainment programme as described.
Free wellness facilities as described.
WiFi throughout the hotel.
All hotel guests are required to wear an "All Inclusive" wristband for identification purposes.

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**Outdoor areas**
**Swimming pools**

POOL TYPE	SIZE (SQ M)	FRESH WATER	HEATED IN WINTER	INTEGRATED	COMMENTS
Outdoor pool	379				
Outdoor pool	217				
Outdoor pool	116				
Outdoor pool	111			✓	With swim-up bar**.
Children's pool	11				

**Remarks**

\*\*Access to the swim-up bar is restricted to guests over 18 years old.

**Pool area**

POOL FACILITIES	DEPOSIT REQUIRED	COMMENTS
Showers at the pool		
Pool towels		
Parasols		
Sun terrace		
Sun loungers		

**Beach**

**Name:** Nungwi

**Length of beach:** 750 m

**Beach facilities**

BEACH FACILITIES	EXTRA CHARGE	ALSO IN WINTER	COMMENTS
Sun loungers		✓	

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**Activities & Entertainment**
**Sports**

ACTIVITY	NO CHARGE	EXTRA CHARGE	HOTEL	DISTANCE APPROX.	COMMENTS
Gym	✓		✓		Use of gym is restricted to guests over 18 years old. Sports shoes are compulsory when using the gym.
RiuFit programme	✓		✓		Group fitness activities, daily.
Beach volleyball	✓		✓		
Snorkel gear	✓		✓		Available at diving Center.
Kayaking	✓		✓		
Stand up paddle surfing (SUP)	✓		✓		
Pedaloos	✓		✓		
1 scuba tryout in the pool	✓		✓		
Scuba diving		✓			Diving Center is located on the beach.

**Remarks**

The RIU Group has no direct or indirect relationship with external services (especially PARASAILING) and does not assume any liability for them, any contract between them being the exclusive responsibility of the clients themselves.

**Entertainment**

WHEN?	ACTIVITY	TIMES A WEEK	NO CHARGE	EXTRA CHARGE	COMMENTS
Daytime	RiuLand kids' club (4-7 & 8-12 yrs)	SEVERAL	✓		
	Daytime entertainment programme for adults	SEVERAL	✓		
	RiuArt atelier	SEVERAL		✓	
Evening	Live music, shows & RIU entertainment	SEVERAL	✓		

**Children**

FACILITIES	NO CHARGE	EXTRA CHARGE	COMMENTS
RiuLand kids' club (4-7 & 8-12 yrs)	✓		
Children's pool	✓		
Cots	✓		On request.
High chairs	✓		

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## Info for disabled guests

## Adapted rooms

Adapted rooms for wheelchair user available	✓
Room category	DDL M
Number of adapted rooms	8
Size of adapted rooms (sq m)	31
Location of adapted rooms (area/floor)	-

## Remarks

All further items in this section to be confirmed later on.

## Adapted rooms - Door widths

Entrance	-
Bedroom (if there is an extra door)	-
Living room (if there is an extra door)	-
Bathroom	-
Balcony/Terrace	-

## Adapted rooms - Bathroom facilities

Bathtub	✗
Shower	✓
Step free shower or roll in shower (level entry with no raised lip or step)	✗
Shower seat	✗
Support/grab rails in shower	✗
Support/grab rails in bathtub	✗
Clear wheelchair turning circle (1.50m diameter) in the bathroom	✗
Support/grab rails near WC	✗
Enough wheelchair turning room/min. 0.7m transfer space next to the WC	✗
Washbasin accessible with wheelchair	✗
Entry height of the shower (from floor)	-
Entry height of the bathtub (from floor)	-
Height of the basin	-

Height of the toilet	-
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## General hotel facilities

Lift available	X
Lift's door width	-
Lift's depth	-
Possibility to rent a wheelchair or mobility scooter	X

## Accessibility of public areas in the hotel

Not all public areas are accessible for wheelchair user
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## Accessibility of hotels' swimming pool

At least one swimming pool accessible	X
Stairs - number of steps	-
Stairs with handrail	X
Ladder - number of steps	-
Ramp available	X
Ramp with handrail	X
Pool lift available (on request)	X
Accessible bathroom near the swimming pool (distance)	-

## Additional facilities in hotel

Location of additional toilets for wheelchair user if available	-
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## Hotel location and environment

Surrounding areas of the hotel easily accessed by wheelchair users	X
Flat	X
Hillside	X
Paved sidewalks and streets	X
Flat landscape	X
Slightly rising or descending landscape	X
Paved way to the beach promenade	X
Paved way to the ocean at the beach	X
Wheelchair access to the sea	X

## Facilities of non-adapted rooms

Specifications for [Double standard room](#)

Bathtub	X
Shower	X
Roll in shower/shower accessible for wheelchair	X
Shower seat	X
Support/grab rails in the shower	X
Support/grab rails in the bathtub	X
Support/grab rails near WC	X
Enough wheelchair turning room/floor space next to the WC	X
Washbasin accessible for wheelchair	X
Walk in shower (steps or raised lip)	X
Step free shower (level entry with no raised lip or step)	X
Door widths - Entrance	-
Bedroom (if there is an extra door)	-
Living room (if there is an extra door)	-
Bathroom	-
Balcony/Terrace	-
Number of standard rooms located on the ground floor	-

Please contact hotel if more detailed information is needed.



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RIU INTERNAL CODES	RIU STANDARD DESCRIPTION		SURFACE EXCLUDING BALCONY (sq m )																					
			SEA VIEW	LATERAL SEA VIEW	BATHROOM WITH SHOWER	SPECIAL MAKE-UP MIRROR	HAIR DRYER	TELEPHONE	WIFI	TV (Sat/cable)	CENTRAL AIR CONDITIONING	CEILING FAN	IN-ROOM SAFE	SMALL FRIDGE	ELECTRIC KETTLE	1 BEDROOM	2 BEDROOMS	SITTING AREA	2 BEDS - SIZE: 110 x 200 cm	1 BED - SIZE: 180 x 200 cm	SOFA	SOFA BED	BALCONY/TERRACE	COMMENTS
DDLB	Double room lateral sea view	31		✓	✓	✓	✓	●	✓	✓	✓	✓	✓	✓	✓		✓		✓	✓		✓		2 beds (110x200 cm) or 1 king size bed (180x200cm)
DGMB	Superior sea view	33	✓		✓	✓	✓	●	✓	✓	✓	✓	✓	✓	✓		✓		✓		✓	✓		
DDMB	Double room sea view	32	✓		✓	✓	✓	●	✓	✓	✓	✓	✓	✓	✓		✓	✓		✓		✓		Some with sofa bed instead of sofa
DDLm	Adapted room	31		✓	✓	✓	✓	●	✓	✓	✓	✓	✓	✓	✓		✓	✓			✓	✓		
F2SB	Family room	52			✓	✓	✓	●	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓		✓	✓	

TOTAL: 468 ROOMS

✓ Available, free of charge. ● Available, additional charge.

## Features

Current : 220V

## Remarks

### Cleaning service:

Room cleaning 7 x per week.

Linen change every 5 days or on request.

Towel change on request.