

Welcome to the Blend Club Aqua Resort

All-Inclusive Information

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All Inclusive	Upon your check-in and receiving guest bracelet you can enjoy All Inclusive System. All hot and cold, local
Privileges	alcoholic & non-alcoholic drinks are included.
	After midnight all beverages are chargeable. All special selection of superior local wines, sparkling wines and premium alcoholic beverages, beers are chargeable.
	Alcoholic drinks are served only to adults 18 years & over.
	The official Check-in time is 14:00. The Check-out time is 12:00 noon.
	The AI System starts upon arrival at the resort and the ends on the day of departure. The AI System expires at
	12:00 noon of departure date.
	Wi-Fi service – connection at the lobby, Main restaurant, Pools area (free of charge).
	Please do not pay cash in our F&B outlets but upon Check-out at the Reception.
"Fenti"	Breakfast 07:00 till 10:00 – buffet style (coffee, tea and juices - free of charge /seasonal freshly squeezed juices
International	- chargeable)
Restaurant	Lunch 12:30 till 14:30 – buffet style
	Dinner 18:30 till 21:30 – buffet style
	Late dinner available only by previous request from TourOperator.
"Sofra" Ala Carte	Themed oriental restaurant. Open for dinner only upon prior reservation 24 hours in advance (from 09:00 to
Oriental restaurant	11:00 and from 14:00 to 16:00) through the hotel's guest service department (table to the left of the reception).
	Limited seating. Open: 2 days a week - Saturday and Monday. Shuttle bus runs 15 minutes before reservation from the lobby to the À la Carte. Visiting the À la Carte restaurant is possible only once per week of stay at
	the hotel.
Italian Ala Carte	Themed Italian restaurant. Open for dinner only upon prior reservation 24 hours in advance (from 09:00 to
Restaurant	11:00 and from 14:00 to 16:00) through the hotel's guest service department (table to the left of the reception).
Kestaurant	Limited seating. Open: 3 days a week - Sunday, Tuesday and Thursday. The restaurant is located by the
	relaxation pool. Visiting the À la Carte restaurant is only possible once per week of staying at the hotel.
Lobby Bar	Open 24/7,
Lobby Dai	Soft & hot drinks (coffee, tea, and hot chocolate) and water available from 06:00 till 00:00 (free of charge).
	Bottled water and canned soft drinks are chargeable.
	Teatime 16:30 till 17:30 – assorted tea & snacks (free of charge).
	Italian style coffee – Espresso, Cappuccino, are chargeable.
	Alcoholic drinks served from 10:00.
"Active" Pool Bar	Beverages 10:00 till 17:00 (only soft drinks)
"Relaxing" Pool	Beverages 10:00 till 17:00
Snacks bar	Late breakfast 10:00 till 11:00 – coffee, tea, danish pastry (free of charge)
	Snacks from 12:00 till 16:30
	Alcoholic drinks served from 10:00.
Aqua Park Bar /	Aquapark bar 10:00 – 17:00
Snacks Beach	Beach bar 10:00 - 17:00
Restaurant	Buffet 12:00 till 16:30 – self-service
	Alcoholic drinks served from 10:00.
Dress Code	Please note that swimwear is not to be worn in the Lobby & Reception areas or in the restaurants during
	breakfast, lunch or dinner. Please do not wear shorts, sleeveless shirts or slippers in the restaurants during the
	dinner period.
Breakfast / Lunch	Breakfast or lunch boxes available upon request for the excursions before till 20:00 (free of charge) For
Boxes	assistance please contact Reception #33.
Guest Request	For any maintenance orders, special requests or assistance, please contact Reception #33 or Guest Experience
	#30.
Entertainment	Daily entertainment program – sports & leisure activities by the beach and "Active" pool from 10:00 till 12:30 and 15:00 till 16:45.
& Kids Club	Blend Kids Club activities open 6 days / week 10:00 till 12:30 / 15:00 till 16:30 (Sunday – day off), for children
Activities	age 4-12 years' old.
	Weekly fruit festivals and themed dinners (check with the animation team for more information).
	Daily evening entertainment program - evening show or live singer program from 21:00.
Sports & Activities	Football court (sandy). Located on the beach.
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	Billiard tables (chargeable) - located in the lobby. For equipment, please contact Reception.
	Boccia /Jeu de boules (free of charge) - located on the beach. For equipment, please contact Reception.
	International diving center, aqua center and windsurfing, kitesurfing - outside the hotel; for a fee (for
	information, contact the Blend Calimera Paradise diving center).

Child Safety	Children are the responsibility of their parents/caretakers and must be accompanied by and under parental
	guidance at all times. BE ALERT WITH YOUR CHILDRENS BY POOL, BEACH AND AQUAPARK AREAS. AN ACCIDENT CAN HAPPENED IN ONE MOMENT.
Tenants	The hotel accepts no liability and will not pay any compensation for accident and complaints caused by Third Parties, such as hotel tenants (shops etc.)
Pools / Beach / Aqua park	Available 4 pools: active pool, relax pool (heated in the wintertime), 2 kids pool. Open from 08:00 till 17:00. Beach open from 07:00 till sunset.
νιγια μαι κ	Full Aqua Park open from 10:00 till 12:00 and from 14:00 till 16:00 (opening related to the weather forecast). From 12:00 till 14:00 is break time.
	Children must be supervised by an adult at all times. Please familiarize yourself with the pool, beach and Aqua Park information, rules on the boards.
	Please it is not allowed to reserve sunbeds at the pool and beach. It is not allowed to sunbathe topless; please respect other guests staying in the hotel.
Beach Towels	Beach towels can be obtained with beach towel cards in the towel center located by the pool. Changing of the
Exchange	beach towels is possible also through the towels center.
"Red Flags"	A lost or damaged beach towel or card will be charged 15\$. Red flags help you to have an affordable restful holiday, which means "Do not disturb". Red flags are available at
Neu Flags	any beach towel distribution center.
Minibar	Minibar filled with 1 small bottle of water for each Guests upon arrival and refilled as per consumption (free of
	charge). Any extra items are upon request (chargeable). Tea & Coffee making facilities complimentary in the room. Refilled as per consumption.
	For orders, please contact Reception #33.
Safe Box	Digital safe box is available in the room, free of charge. Instruction to the safe box is provided. Kindly leave the
	safe box door open before your Check-out from the hotel. The Hotel Management takes no responsibility for valuables left in the guest room or any public area of
	the hotel. Safety deposit boxes are provided free of charge in the room.
Laundry	Service available from 09:00 till 12:00 (chargeable). Delivery by the next day before 17:00. For assistance, please contact Reception #33.
Room Cleaning	Times for room cleaning, bed linens, towels exchange and bathrooms amenities replenishment: daily from 09:00 till 17:00. By using towels and bed linen more than once you help protect the environment. Please leave the dirty towels on the floor or in the bathtub in order to be exchanged. If you prefer a specific time for daytime cleaning, please contact Guest Experience #30.
Shuttle Bus	The Shuttle bus is available daily from 08:00 till sunset. Shuttle bus route from the lobby to the beach and from the beach to the lobby every 15 min.
Clinic	Doctor available 24/7 upon request (chargeable). For assistance or emergency please contact Reception #33 or Guest Experience #30.
SPA / Beauty salon	Location at the neighboring Calimera Blend Paradise Hotel (by appointment). For additional information, please contact Reception #33.
GYM	Location in the neighboring Blend Calimera Paradise hotel. The service is extra charge, the cost is \$10 per person per day. Payment method is through the registration desk of Blend Club Aqua Resort.
Wake-Up Call	To arrange your wake-up call please contact Reception #33.
Payment	You may choose to pay your bill either by cash or by credit card (Visa card, Master Card) Please note: we do not accept coins.
Check-out Time	Please let Reception know one day before departure the time we can collect your luggage. On departure day please bring back the room key card to the Reception and settle your account for any extra pay. A lost or damaged room key card will be charged 5 \$. If you would like to stay in the room after 12:00 noon, please contact the Reception one day in advance (late Checkout is subject to availability and chargeable). For more information, please contact Reception #33.
Safety Rules	Neighboring hotels are not to be crossed for your own safety. The Hotel management will not accept any responsibility for claims or injury.
Local Legislation	The Health & Safety standards and regulations in Egypt may not be the same as in your country of residence.

In case of emergency please follow the fire exit map behind your room door.

Please, be advised that it is not recommended to bring food, drinks, and water from

outside the resort for Health & Safety reasons.

Please contact Reception for any further information. WE WISH YOU A PLEASANT STAY!

Blend in to spread positivity and make our lives the happiest